

Subject: Re: URGENT: Tweet with Administrator Murphy's address
Date: Mon, 23 Nov 2020 09:13:19 -0500
From: "Twitter Government & Politics" <gov@twitter.com>
To: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
Cc: Vince Eckert - DBB <vincent.eckert@gsa.gov>, (b) (6), (b) (7)(C) fps.dhs.gov>, Pamela Pennington - ZM <pamela.pennington@gsa.gov>
Message-ID: <CAA-NgVgOkNGr7GCiS7GxiSEWtLu+JrPssGPoiaTHeMfMK5VWkA@mail.gmail.com>
MD5: ff4705dc81f47c108ae6d6f990d63e7d

Should now be removed. Thank you again for flagging!

--

Twitter Government & Elections
gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

On Mon, Nov 23, 2020 at 8:20 AM Twitter Government & Politics <gov@twitter.com> wrote:

Thank you for sending over! We have escalated for further review from here.

--

Twitter Government & Elections
gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

On Mon, Nov 23, 2020 at 8:09 AM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

Good morning TwitterGov team,

There were a couple tweets over the weekend with the Administrator's address.or referencing her home. Flagging for action. Thank you, Gabrielle

<https://twitter.com/egnered/status/1330606174421610496>

<https://twitter.com/jasonstrunk18/status/1329887304538853376>

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U.S. General Services Administration

Gabrielle Perret

Senior Media Advisor
Office of Strategic Communication
(202) 679-1249

Subject: USGSA Twitter
Date: Tue, 2 Mar 2021 14:33:33 -0500
From: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
To: Teresa Wykpsz-Lee <teressa.wykpsz-lee@gsa.gov>
Message-ID: <CAPK9eAtHvjcUqWjVYxYDkXtR4s5Hxz3eC1cBp8u325Q8C-xQYQ@mail.gmail.com>
MD5: b3a0b2dff3ed669b72825d4c64b5f390

Dashboard: analytics.twitter.com

Password: (b) (6)

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	U.S. General Services Administration
	Gabrielle Perret Senior Media Advisor SocialGov Chair Office of Strategic Communication (202) 679-1249

Subject: Re: Updated 12/11/2020 - EWM/Comms to Social Media meeting - Invitation to edit
Date: Fri, 11 Dec 2020 11:15:05 -0500
From: Pamela Pennington - ZM <pamela.pennington@gsa.gov>
To: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
Cc: Donna Garland - ZC <donna.garland@gsa.gov>, Mark McHale - Z <mark.mchale@gsa.gov>
Message-ID: <CAMFu_ =SbrGB1XVJXqXa=8XUyS02juMb9TaEXxQrWuQqBLjQS+g@mail.gmail.com>
MD5: 37106864c18470e0d65f6aa448229af8

Correct! And if needed, I'll explain that we had prepared for the meeting to focus on moving forward, but had the info prepared in case she wanted to discuss.

Pamela Pennington
202-368-4761

Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
U.S. General Services Administration
pamela.pennington@gsa.gov

On Fri, Dec 11, 2020 at 11:08 AM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

Sounds good. Just to confirm, I will only share this if she asks.

Thanks, Gabbie

On Fri, Dec 11, 2020 at 11:05 AM Pamela Pennington - ZM (via Google Slides) <drive-shares-noreply@google.com> wrote:

pamela.pennington@gsa.gov has invited you to edit the following presentation:



[Updated 12/11/2020 - EWM/Comms to Social Media meeting](#)



Hi Gabbie - Looking at these slides in more detail - it seems that the social media accounts, besides twitter, stayed steady. Twitter appears to have been the most skewed - especially Emily's account. So I removed the slides that discuss Emily's twitter, and go into detail on USGSA twitter. I kept the ones involving our other flagship social media accounts (LinkedIn, Instagram, Facebook).

We'll plan to just use the look forward deck. But if Emily asks on the stats of the social media accounts, I'll explain that Twitter was so skewed by bots, that the stats are too thrown off. But we have measurements on the other accounts and can go through those. Then you can use these slides. I will make you the owner of this deck. But don't share it on your screen (or with ASuite) unless they ask directly for it and we decide in the meeting to look at them. Hope this makes sense. Let me know if you have any questions.

Thanks!

[Open in Slides](#)



Google Slides: Create and edit presentations online.
Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA
You have received this email because pamela.pennington@gsa.gov shared a presentation with you from Google Slides.

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U.S. General Services Administration

Gabrielle Perret
Senior Media Advisor | SocialGov
Chair

Subject: passwords for @USGSA Twitter and Instagram
Date: Thu, 8 Apr 2021 11:09:06 -0400
From: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
To: Amy Chiou <amy.chiou@gsa.gov>, Teresa Wykpsz-Lee <teressa.wykpsz-lee@gsa.gov>
Message-ID: <CAPK9eAu7NjiAEHtWcavMx=GabqDVsGUmi9GBk0VTF89rk4iNkg@mail.gmail.com>
MD5: 3d65d41f3175f26c2d88ed12f9b72a96

@USGSA Twitter: (b) (6)

@USGSA Instagram: (b) (6)

Subject: Re: Twitter Contact
Date: Wed, 9 Dec 2020 15:54:58 -0500
From: Sarah Jackson - QC1EB <sarah.jackson@gsa.gov>
To: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
Cc: Maria Mule <mmule@fedgeek.com>
Message-ID: <CAEAU0oHWdSRkLbxxSU1NjYi20gksdt36nERMHqAJMNqyyeQCw@mail.gmail.com>
MD5: fbf9345ff83d4475a0e25af3f489fe77

Thank you!

On Wed, Dec 9, 2020 at 3:53 PM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

Email gov@twitter.com. Their gov team is pretty responsive.

On Wed, Dec 9, 2020 at 2:56 PM Sarah Jackson - QC1EB <sarah.jackson@gsa.gov> wrote:

Hi Maria,

Sorry for the delay. I've cc'd my social media colleague in OSC.

Gabbie,

Do you have a contact at Twitter for our contractor, OPP/FedGeek. They're working on sponsored content for us.

Thank you both.

On Wed, Dec 9, 2020 at 11:28 AM (b) (6) <[fedgeek.com](mailto:(b) (6)@fedgeek.com)> wrote:

Hi Sarah,

Do we have a contact/representative for Twitter? I feel like we did but I am unable to find the information within my email.

Thank you,

--

(b) (6)

FedGeek

Outreach Specialist

O: (888) 677-0101x753

--

Sarah M. Jackson

Market Analyst

U.S. General Services Administration

Office of Customer and Stakeholder Engagement (CASE)

Digital Outreach & Communications Division

1800 F Street NW

Washington, D.C. 20405

Phone: 202-716-9459

Subject: Re: New login to Twitter from Chrome on Windows
Date: Fri, 28 Feb 2020 11:17:54 -0500
From: Kim Armeni - ZMM <kimberly.armeni@gsa.gov>
To: Pamela Pennington - ZM <pamela.pennington@gsa.gov>
Cc: Gabrielle Perret - D1PB <gabrielle.perret@gsa.gov>
Message-ID: <CAPw4WtgXroxhM=0mMvHFg0b+_pke+yQWenP2iwHteRDo25xHxg@mail.gmail.com>
MD5: 70b46497b76aa4cf705aa813543e8bc2

I don't think so - I didn't log in today. I'm already logged in on computer and phone.
On Fri, Feb 28, 2020 at 11:10 AM Pamela Pennington - ZM <pamela.pennington@gsa.gov> wrote:

Kim - assuming this is you, correct?

Pamela D. Pennington

Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
U.S. General Services Administration
pamela.pennington@gsa.gov

----- Forwarded message -----

From: Twitter <verify@twitter.com>
Date: Fri, Feb 28, 2020 at 10:57 AM
Subject: New login to Twitter from Chrome on Windows
To: GSA <pamela.dixon@gsa.gov>



**We noticed
a login to
your
account
[@USGSA](#)
from a new
device. Was
this you?**

New login

L An
o na
c nd
at ale
io
n* VA
D Ch
e ro
vi me
ce on
Wi
nd
ows

*Location is approximate
based on the login's IP
address.

If this was you
You can ignore this
message. There's
no need to take any
action.

If this wasn't you
Complete these
steps now to protect
your account.

**| [Review the
apps](#) that**

have access to your account and revoke access to any unfamiliar apps. [Learn more.](#)

How do I know an email is from Twitter?

Links in this email will start with ["https://"](#) and contain ["twitter.com."](#) Your browser will also display a padlock icon to let you know a site is secure.

[Help](#) | [Email security tips](#)

We sent this email to @USGSA
Twitter, Inc. 1355 Market Street, Suite 900 San Francisco, CA 94103

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U.S. General Services Administration

Kimberly Armeni

Communications Specialist
Office of Strategic Communication
(202) 230-8640

Collaboration drives outcomes

Subject: Re: [SocialMedia] Re: Request: Twitter/LinkedIn for FMP Strategy 2020 Retro release 1/15, 1/18, 1/19
Date: Thu, 14 Jan 2021 10:19:38 -0500
From: Kim Armeni - ZMM <kimberly.armeni@gsa.gov>
To: Domini Artis - ZCA <domini.artis@gsa.gov>
Cc: SocialMedia <SocialMedia@gsa.gov>, Joan Kornblith - ZCA <joan.kornblith@gsa.gov>, Connie DiPasquale - ZCA <connie.dipasquale@gsa.gov>
Message-ID: <CAPw4WtjowsuhdJNwVs=HYwuNBDLRwUUT7KMks5UdMCL-Cy6-Tg@mail.gmail.com>
MD5: 243140e7a98e4904bca28fff8a06ca4b

Great - thanks Domini! Will get these scheduled today.

Thanks!
-Kimberly

On Thu, Jan 14, 2021 at 10:15 AM Domini Artis - ZCA <domini.artis@gsa.gov> wrote:

Good morning! Here is the link, also updated below: <https://go.usa.gov/xAEM7>

Thanks so much!

Domini Artis
Strategic Engagement Coordinator

U.S. General Services Administration
Office of Strategic Communication

Acquisition Client Team
domini.artis@gsa.gov
202.805.6595

On Wed, Jan 13, 2021 at 3:38 PM Domini Artis - ZCA <domini.artis@gsa.gov> wrote:

We would love to have @USGSA Twitter and @GSA LinkedIn accounts send out the following for the FMP Strategy 2020 Retro, which goes live tomorrow, 1/14.

I will reply to this email with the link tomorrow once the release is live. Please note that we are using the same link and the same image for all social.

DATE	TIME	PLACEMENT	CONTENT	IMAGE
1/15	morning	LinkedIn/	GSA’s Federal	Image

Twitter

Marketplace

Strategy is

improving the

buying and selling

experience for

buyers, sellers, and

acquisition

professionals.

Preview the Winter

'21 FMP Strategy

Release and see

recent

achievements here:

<https://go.usa.gov/xAE>

[M7](#)

#FAS #FMP

Strategy 2020

Retro is now

available! See

how we used your

feedback to make

56 improvements

to the buying and

selling experience

this past year and

get a sneak peak

at what’s to

come. Read more

here:

<https://go.usa.gov/xAE>

[M7](#)

#FAS #FMP

Marketplace

Strategy 2020

Retro? Check out

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infographic

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achievements,

and get a peek at

what's to come.

View here:

<https://go.usa.gov/xAE>

[M7](#)

#FAS #FMP

Thanks so much, and please contact me if there are any questions.

Best,
Domini Artis
Strategic Engagement Coordinator

U.S. General Services Administration
Office of Strategic Communication

Acquisition Client Team
domini.artis@gsa.gov
202.805.6595

Subject: Re: [SocialMedia] Re: Request: Twitter/LinkedIn for FMP Strategy 2020 Retro release 1/15, 1/18, 1/19
Date: Thu, 14 Jan 2021 10:19:48 -0500
From: Kim Armeni - ZMM <kimberly.armeni@gsa.gov>
To: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
Message-ID: <CAPw4Wth+dh4hqqZy4b052tz=-HRLc3xYmuJ_pkwz+nrT1N8fnw@mail.gmail.com>
MD5: 79221e1bc1c927a9afea45a2304ea959

Will do!
On Thu, Jan 14, 2021 at 10:16 AM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

Can you take these Kim?

----- Forwarded message -----
From: **Domini Artis - ZCA** <domini.artis@gsa.gov>
Date: Thu, Jan 14, 2021 at 10:15 AM
Subject: [SocialMedia] Re: Request: Twitter/LinkedIn for FMP Strategy 2020 Retro release 1/15, 1/18, 1/19
To: SocialMedia <SocialMedia@gsa.gov>, Joan Kornblith - ZCA <joan.kornblith@gsa.gov>
Cc: Connie DiPasquale - ZCA <connie.dipasquale@gsa.gov>

Good morning! Here is the link, also updated below: <https://go.usa.gov/xAEM7>

Thanks so much!

Domini Artis
Strategic Engagement Coordinator

U.S. General Services Administration
Office of Strategic Communication

Acquisition Client Team
domini.artis@gsa.gov
202.805.6595

On Wed, Jan 13, 2021 at 3:38 PM Domini Artis - ZCA <domini.artis@gsa.gov> wrote:

We would love to have @USGSA Twitter and @GSA LinkedIn accounts send out the following for the FMP Strategy 2020 Retro, which goes live tomorrow, 1/14.

I will reply to this email with the link tomorrow once the release is live. Please note that we are using the same link and the same image for all social.

DATE	TIME	PLACEMENT	CONTENT	IMAGE
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1/15

morning

LinkedIn/

GSA's Federal

[Image](#)

Twitter

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Strategy is

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[M7](#)

#FAS #FMP

GSA’s Federal

Marketplace

Strategy 2020

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this past year and

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at what's to

come. Read more

here:

<https://go.usa.gov/xAE>

[M7](#)

#FAS #FMP

1/19

afternoon

Twitter

Have you checked [Image](#)

out the Federal

Marketplace

Strategy 2020

Retro? Check out

our new video, an

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year's major

achievements,

and get a peek at

what's to come.

View here:

<https://go.usa.gov/xAE>

[M7](#)

#FAS #FMP

Thanks so much, and please contact me if there are any questions.

Best,
[Domini Artis](#)
Strategic Engagement Coordinator

U.S. General Services Administration
Office of Strategic Communication

Acquisition Client Team
domini.artis@gsa.gov
202.805.6595

--



U.S. General Services Administration

Gabrielle Perret

Senior Media Advisor | [SocialGov](#)
Chair

Office of Strategic
Communication
(202) 679-1249

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U.S. General Services Administration

Kimberly Armeni

Communications Specialist
Office of Strategic Communication
(202) 230-8640

Collaboration drives outcomes

Subject: Re: GSAEmily and USGSA twitter and IG
Date: Thu, 19 Nov 2020 09:13:13 -0500
From: Pamela Pennington - ZM <pamela.pennington@gsa.gov>
To: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
Cc: Kim Armeni - ZMM <kimberly.armeni@gsa.gov>
Message-ID: <CAMFu_=QRemcGr5taLSAqPkYa4Ai=R9KBrjcWq6fWTVpg1GLXSA@mail.gmail.com>
MD5: 38927fe848dcf7f192713dc4bac65df2

Privileged; Confidential; Internal Only.

Pamela Pennington
202-368-4761

Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
U.S. General Services Administration
pamela.pennington@gsa.gov

On Thu, Nov 19, 2020 at 9:03 AM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

Sorry got the GSAEmily and USGSA reversed in this email. here they are corrected:

GSAEmily: (b) (6)
USGSA: (b) (6)
IG: (b) (6)

On Wed, Nov 18, 2020 at 9:18 PM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

USGSA: Sadj2398^&skldj24490))fhgj45^&*
GSAEmily: (b) (6)
IG: (b) (6)

Reminder that LinkedIn and FB use your personal accounts to log you in.

--



U.S. General Services Administration

Gabrielle Perret

Senior Media Advisor
Office of Strategic Communication
(202) 679-1249

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U.S. General Services Administration

Subject: Re: URGENT: @GSAEmily appears to have been hacked
Date: Wed, 18 Nov 2020 22:11:29 -0500
From: "Twitter Government & Politics" <gov@twitter.com>
To: Vanessa Ros - I <vanessa.ros@gsa.gov>
Cc: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>, (b) (6) twitter.com>, (b) (6) twitter.com>, Vince Eckert - DBB <vincent.eckert@gsa.gov>, Pamela Pennington - ZM <pamela.pennington@gsa.gov>
Message-ID: <CAA-NgVigwN7z7G2yQ_a5uTN3=qcn8Rq2c88sT4sdH2SOdLy0GA@mail.gmail.com>
MD5: 012fdd3a747a5d0a27e7ba84ce05ab2d

Hi team -

Appreciate you reaching out on this. The Support Team had a chance to take a closer look and confirmed there appears to not be anything suspicious or compromised at this time.

We would recommend doing a quick change to your password and you will want to ensure that it is [strong, unique and hard to guess](#).

We would also highly recommend [reviewing](#) the apps that have access to your account and revoke access to those that look suspicious or unfamiliar.

A few additional tips on strengthening security include:

|

Update your email address and phone numbers

|

Update the email address and phone no. linked to your Twitter account.

|

Ensure the new email account that you link has a strong password and has 2FA turned on.

|

As much as possible, update the phone number linked to your account to a new one as well.

|

I

Protect your account against unauthorized password changes by ensuring [Password reset protection](#) is enabled.

Don't hesitate to let us know if you have any additional questions anytime.

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gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

On Wed, Nov 18, 2020 at 8:48 PM Twitter Government & Politics <gov@twitter.com> wrote:

Thanks for reaching out. We'll escalate with the Support Team for further review from here.

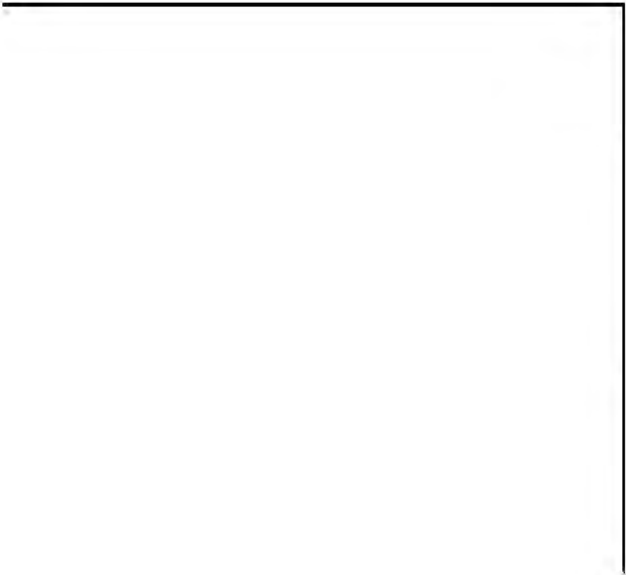
Twitter Government & Elections
gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

On Wed, Nov 18, 2020 at 8:10 PM Vanessa Ros - I <vanessa.ros@gsa.gov> wrote:

Thanks Gaby - I've forwarded this incident to our security team



U.S. General Services Administration



Vanessa Ros

Chief of Staff

202-412-5625

vanessa.ros@gsa.gov

On Wed, Nov 18, 2020 at 8:08 PM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

I have changed the password and deleted that tweet.

On Wed, Nov 18, 2020 at 8:04 PM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

<https://twitter.com/GSAEmily/status/1329224094257197057?s=20>

Can you assist asap?

--



U.S. General Services Administration

Gabrielle Perret

Senior Media Advisor
Office of Strategic Communication
(202) 679-1249

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U.S. General Services Administration

Gabrielle Perret

Senior Media Advisor
Office of Strategic Communication
(202) 679-1249

Subject: Re: Request: Creating a New Twitter Account
Date: Mon, 26 Oct 2020 07:40:45 -0400
From: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
To: Domini Artis - ZCA <domini.artis@gsa.gov>
Cc: Kim Armeni - ZMM <kimberly.armeni@gsa.gov>, Max Stempora - ZCA <max.stempora@gsa.gov>, Connie DiPasquale - ZCA <connie.dipasquale@gsa.gov>, Stephanie Joseph - ZCA <stephanie.joseph@gsa.gov>
Message-ID: <CAPK9eAte2mPVRgG3vxB4g4VOxO7tRV4mG1p_EDC09xayC29rqQ@mail.gmail.com>
MD5: 9d132c7d2da6c47bf7411a3917abede9

Good Morning,

All tweet and RT requests (including for @GSAEmily) should be emailed to socialmedia@gsa.gov for visibility to the whole team. Include text and your graphics. If you want the flagship accounts to post about the new account, write the post you want and send it to us there. Please don't tag us in comms plans.

Thanks and good luck with the new account!

Gabrielle

On Fri, Oct 23, 2020 at 5:10 PM Domini Artis - ZCA <domini.artis@gsa.gov> wrote:

Thanks so much for all of this!

I've set up the account, contacted [gov@twitter.com](https://gov.twitter.com) for the blue verification checkmark, and updated the handle in the Digital Registry. Moving forward, Max Stempora and I will be the POCs.

[Here](#) is a link to the Google doc with the first two weeks of posts (same doc I just shared with you) for the new (b) (6) Twitter account. This is where we will share the FMP Release info on Twitter.

And [here](#) is a clean version of the generic FMP social media campaign for LinkedIn (also attached.) The links within the Tweets will be updated early Monday morning by Connie. Please let me know if there is a preferred method for sharing content like this.

We would also love it if Emily, @USAGSA, and @FAS_Outreach could retweet Julie's first post and welcome her to Twitter! (We've already begun following those accounts.)

Whew! I believe this is it. If I am missing something, please let me know.

Have a great weekend!

Domini Artis

Strategic Engagement Coordinator

U.S. General Services Administration
Office of Strategic Communication

Acquisition Client Team
domini.artis@gsa.gov
202.805.6595

On Fri, Oct 16, 2020 at 3:41 PM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

Hi there,

Haven't you already secured the new handle? Once you have done so, complete the profile and then email gov@twitter.com to get it blue chck verified. Please send to us to the two POCs who manage the account and password information. You will also need to update the Digital Registry with the new account: <https://digital.gov/services/u-s-digital-registry/>. You can join SocialGov and please plan to attend the monthly GSA SM CoP meetings.

I would advise tweeting at least once a day and incorporate into your content calendar a plan to attract followers. Please note we dont allow the follow/unfollow method and you should not follow non-gov accounts. For any ethics or other legal guidance, you should contact Jessica Hawkins. Please note that all tweets are subject to records retention requirements, so if you have to delete something it must be archived and FOIA'able.

If you're new to social, I recommend google social strategies and then develop your own. You should develop measurable goals you want to achieve for this account and measure them once a month.

Hope that helps, Gabbie & Kim

On Fri, Oct 16, 2020 at 3:32 PM Domini Artis - ZCA <domini.artis@gsa.gov> wrote:

Hello Kim and Gabbie!

As you know, we will be launching a Twitter account for the FAS Commissioner next week and wanted to check in with you two on best practices for securing a Twitter account and any other logistical details. Can you please help?

The approved handle is: (b) (6)

Thank you so much!

Domini Artis

Strategic Engagement Coordinator

U.S. General Services Administration
Office of Strategic Communication

Acquisition Client Team
domini.artis@gsa.gov
202.805.6595

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U.S. General Services Administration

Subject: Re: Request: Twitter Account Removal
Date: Mon, 21 Sep 2020 08:42:04 -0400
From: Amanda Dean - QT1DCB <amanda.dean@gsa.gov>
To: Lateefah Simms - QT1DCA <lateefah.simms@gsa.gov>
Cc: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
Message-ID: <CAFuhH=rK2x8GE29O04nLJC4bcPz717RDCYWwjb8DJTqbHYKewA@mail.gmail.com>
MD5: 1eb66a467ec2fbf6eb4c90311cbaa474

Thanks Lateefah!!

On Thu, Sep 17, 2020 at 6:12 PM Twitter Government & Politics <gov@twitter.com> wrote:

Thanks for reaching out here! It does appear that this account is no longer in the system. We have also gone ahead and frozen the @username, so no one else can grab it.

Don't hesitate to let us know if you have any additional questions.

--

Twitter Government & Elections
gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

On Thu, Sep 17, 2020 at 3:28 PM Lateefah Simms - QT1DCA <lateefah.simms@gsa.gov> wrote:

Hello,

I was managing a Twitter account for a former GSA executive, however, it's no longer needed and I deactivated the account sometime last year.

Wanted to know if there's anything that can be done to permanently delete any reference to this account: [BILLZ_IT](#) so that this page doesn't show up/if someone searches for the account it won't appear.

Thank you.

[Office of Information Technology Category \(ITC\)](#)

[Federal Acquisition Service \(FAS\)](#)

[U.S. General Services Administration \(GSA\)](#)



Subject: Mendez v. Westminster... - <https://www.uscourts.gov/educational-...>
Date: Tue, 15 Sep 2020 14:33:49 -0700
From: "Pamela Pennington - ZM (Google Docs)" <comments-noreply@docs.google.com>
To: gabrielle.perret@gsa.gov
Message-ID: <luLgxmUTgYD8pequNwaJzA.0@notifications.google.com>
MD5: 6c4397804bac291d920e25825bc48738

Pamela Pennington - ZM replied to a comment in the following document



[Mendez v. Westminster tweets - on USGSA Twitter account](#)

In 1946 federal courts decided Mendez v. Westminster. The ruling established equal access to public schools for nine-year-old Sylvia Mendez and generations of Hispanic and other children. #HispanicHeritageMonth



Gabrielle Perret - ZMA

<https://www.uscourts.gov/educational-resources/educational-activities/background-mendez-v-westminster-re-enactment>



Pamela Pennington - ZM

New

Gabbie - these have been cleared to post. Still waiting to hear if the 4 building ones are cleared.

[Open](#)

Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA

You have received this email because you are a participant in this thread.[Change what Google Docs sends you.](#) You can reply to this email to reply to the discussion.

Subject: Re: 2020 @USGSA twitter stats?
Date: Fri, 7 Aug 2020 13:45:30 -0400
From: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
To: Katherine Petway - CSDE1 <katherine.petway@gsa.gov>
Cc: Kim Armeni - ZMM <kimberly.armeni@gsa.gov>
Message-ID: <CAPK9eAvz7s71Qc+zDRbFNvHJALRWYUiQobvv5-dWWse3drdJtA@mail.gmail.com>
MD5: d5db1b7f6b93987489862d89f6d37974

No worries!
On Fri, Aug 7, 2020 at 1:45 PM Katherine Petway - CSDE1 <katherine.petway@gsa.gov> wrote:

Never mind, I just answered my own question. Please disregard!

On Fri, Aug 7, 2020 at 1:43 PM Katherine Petway - CSDE1 <katherine.petway@gsa.gov> wrote:

Good afternoon!
I'm looking at the Google sheet "@USGSA Twitter Analytics: Sept 18 - Present" and I'm only seeing the metrics for specific tweets up to Sept 2019. Where should I be looking for the 2020 stats?

Thanks!

--



U.S. General Services Administration

Katie Petway

Program Analyst

Emerging Leaders Program

Office of Human Resources Management (OHRM)

Current rotation: Office of Strategic Communications-

Media Affairs

1800 F St NW

Washington, DC

Mobile: (b) (6)

E-mail: katherine.petway@gsa.gov



U.S. General Services Administration

Katie Petway

Subject: Re: 2020 @USGSA twitter stats?
Date: Fri, 7 Aug 2020 13:44:58 -0400
From: Katherine Petway - CSDE1 <katherine.petway@gsa.gov>
To: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>, Kim Armeni - ZMM <kimberly.armeni@gsa.gov>
Message-ID: <CABAN173j0GHpMwh5Cuspv4VF0Ny7a-OLc4ALD6oAHNrjic6UzQ@mail.gmail.com>
MD5: 86502b6ea841045629341bd5ef8cb46e

Never mind, I just answered my own question. Please disregard!
On Fri, Aug 7, 2020 at 1:43 PM Katherine Petway - CSDE1 <katherine.petway@gsa.gov> wrote:

Good afternoon!
I'm looking at the Google sheet "@USGSA Twitter Analytics: Sept 18 - Present" and I'm only seeing the metrics for specific tweets up to Sept 2019. Where should I be looking for the 2020 stats?

Thanks!

--



U.S. General Services Administration

Katie Petway

Program Analyst

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U.S. General Services Administration

Katie Petway

Program Analyst

Emerging Leaders Program

Office of Human Resources Management (OHRM)

Current rotation: Office of Strategic Communications-

Media Affairs

1800 F St NW

Washington, DC

Mobile: (b) (6)

E-mail: katherine.petway@gsa.gov

Subject: 2020 @USGSA twitter stats?
Date: Fri, 7 Aug 2020 13:43:59 -0400
From: Katherine Petway - CSDE1 <katherine.petway@gsa.gov>
To: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>, Kim Armeni - ZMM <kimberly.armeni@gsa.gov>
Message-ID: <CABAN172xNWBwRoax-Gi+i-DVDUvpYGyjWRgMvyRr8XB-XOspgA@mail.gmail.com>
MD5: ca4cd05118548f17d79bcd5623f30297

Good afternoon!!I'm looking at the Google sheet "@USGSA Twitter Analytics: Sept 18 - Present" and I'm only seeing the metrics for specific tweets up to Sept 2019. Where should I be looking for the 2020 stats?

Thanks!

--



U.S. General Services Administration

Katie Petway

Program Analyst

Emerging Leaders Program

Office of Human Resources Management (OHRM)

Current rotation: Office of Strategic Communications-

Media Affairs

1800 F St NW

Washington, DC

Mobile: (b) (6)

E-mail: katherine.petway@gsa.gov

Subject: Re: New login to Twitter from Chrome on Windows
Date: Fri, 28 Feb 2020 11:19:01 -0500
From: Pamela Pennington - ZM <pamela.pennington@gsa.gov>
To: Kim Armeni - ZMM <kimberly.armeni@gsa.gov>
Cc: Gabrielle Perret - D1PB <gabrielle.perret@gsa.gov>
Message-ID: <CAMFu_ =TVOz2T5ZvB_Ew0CDQ55ZadAWw4Pn2yOHV9s0G84-umPg@mail.gmail.com>
MD5: 723a3bb534e3f83a0d27e2850f024267

It was for GSA Emily?

Pamela D. Pennington

Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
U.S. General Services Administration
pamela.pennington@gsa.gov

On Fri, Feb 28, 2020 at 11:18 AM Pamela Pennington - ZM <pamela.pennington@gsa.gov> wrote:

Do we have any team members in Annandale?

Pamela D. Pennington

Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
U.S. General Services Administration
pamela.pennington@gsa.gov

On Fri, Feb 28, 2020 at 11:18 AM Kim Armeni - ZMM <kimberly.armeni@gsa.gov> wrote:

I don't think so - I didn't log in today. I'm already logged in on computer and phone.

On Fri, Feb 28, 2020 at 11:10 AM Pamela Pennington - ZM <pamela.pennington@gsa.gov> wrote:

Kim - assuming this is you, correct?

Pamela D. Pennington

Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
U.S. General Services Administration
pamela.pennington@gsa.gov

----- Forwarded message -----

From: Twitter <verify@twitter.com>
Date: Fri, Feb 28, 2020 at 10:57 AM
Subject: New login to Twitter from Chrome on Windows
To: GSA <pamela.dixon@gsa.gov>



**We noticed
a login to
your
account**

Location
Device

@USGSA
from a new
device. Was
this you?
New login

*Location is approximate
based on the login's IP
address.

If this was you
You can ignore this
message. There's
no need to take any
action.

If this wasn't you
Complete these
steps now to protect
your account.

Review the
apps that
have access
to your
account
and revoke
access to
any
unfamiliar
apps. [Learn
more.](#)

How
do I
know
an
email
is
from
Twitter?

Links in
this
email
will
start
with
"[https://](#)" and
contain
"[twitter.com](#)."
Your
browser
will
also
display
a
padlock
icon to
let you
know a
site is
secure.

[Help](#) | [Email security tips](#)

We sent this email to @USGSA
Twitter, Inc. 1355 Market Street, Suite 900 San Francisco, CA 94103

Subject: Fwd: New login to Twitter from Chrome on Windows
Date: Fri, 28 Feb 2020 11:10:20 -0500
From: Pamela Pennington - ZM <pamela.pennington@gsa.gov>
To: Kim Armeni - ZMM <kimberly.armeni@gsa.gov>, Gabrielle Perret - D1PB <gabrielle.perret@gsa.gov>
Message-ID: <CAMFu_ =SOABhpQ-XV3zChDAMp2zHiRT5MgsuA35sRhZUC8FPV8w@mail.gmail.com>
MD5: 2e4597343e21be450796b78842e93237

Kim - assuming this is you, correct?

Pamela D. Pennington
Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
U.S. General Services Administration
pamela.pennington@gsa.gov

----- Forwarded message -----
From: Twitter <[verify@twitter.com](https://twitter.com/verify)>
Date: Fri, Feb 28, 2020 at 10:57 AM
Subject: New login to Twitter from Chrome on Windows
To: GSA <pamela.dixon@gsa.gov>



We noticed a login to your account [@USGSA](#) from a new device. Was this you?
New login

Location: Arlington, VA
Device: Chrome on Windows

* Location is approximate based on the login's IP address.

If this was you
You can ignore this message. There's no need to take any action.

If this wasn't you
Complete these steps now to protect your account.

[Review the apps](#) that have access to your account and revoke access to any unfamiliar

How do I know an email is from Twitter?
Links in this email will start with "https://
/" and contain "twitter.com."
Your browser will also display a padlock icon to let you know a site is secure.

apps. [Learn more.](#)

[Help](#) | [Email security tips](#)

We sent this email to @USGSA

Twitter, Inc. 1355 Market Street, Suite 900 San Francisco, CA 94103

Subject: Re: New login to Twitter from Chrome on Windows
Date: Fri, 28 Feb 2020 11:18:38 -0500
From: Pamela Pennington - ZM <pamela.pennington@gsa.gov>
To: Kim Armeni - ZMM <kimberly.armeni@gsa.gov>
Cc: Gabrielle Perret - D1PB <gabrielle.perret@gsa.gov>
Message-ID: <CAMFu_=RMxSFFwgusJy4Rb2iAsaVC1eJch_tYcf1xRO2bP3n__Q@mail.gmail.com>
MD5: a54afe06e4c347dcbcc8c03c6d671279

Do we have any team members in Annandale?

Pamela D. Pennington
Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
U.S. General Services Administration
pamela.pennington@gsa.gov

On Fri, Feb 28, 2020 at 11:18 AM Kim Armeni - ZMM <kimberly.armeni@gsa.gov> wrote:

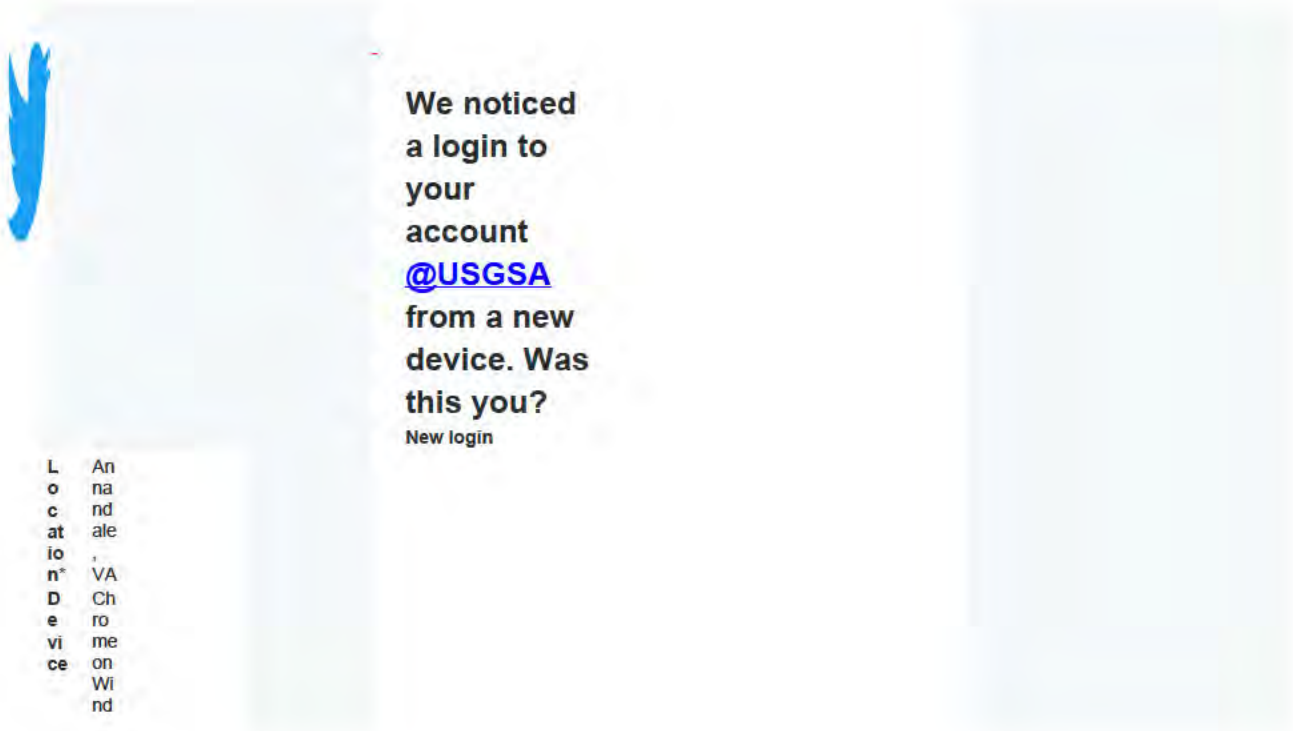
I don't think so - I didn't log in today. I'm already logged in on computer and phone.

On Fri, Feb 28, 2020 at 11:10 AM Pamela Pennington - ZM <pamela.pennington@gsa.gov> wrote:

Kim - assuming this is you, correct?

Pamela D. Pennington
Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
U.S. General Services Administration
pamela.pennington@gsa.gov

----- Forwarded message -----
From: Twitter <verify@twitter.com>
Date: Fri, Feb 28, 2020 at 10:57 AM
Subject: New login to Twitter from Chrome on Windows
To: GSA <pamela.dixon@gsa.gov>



OWS

*Location is approximate based on the login's IP address.

If this was you
You can ignore this message. There's no need to take any action.

If this wasn't you
Complete these steps now to protect your account.

| [Review the apps](#) that have access to your account and revoke access to any unfamiliar apps. [Learn more.](#)

How do I know an email is from Twitter?

Links in this email will start with "[https://](#)" and contain "[twitter.com](#)." Your browser will also display a padlock icon to let you know a site is secure.

[Help](#) | [Email security tips](#)

We sent this email to @USGSA

Twitter, Inc. 1355 Market Street, Suite 900 San Francisco, CA 94103

--



U.S. General Services Administration

Subject: RE: Gov liaison for Twitter
Date: Wed, 6 Nov 2019 16:01:10 +0000
From: "Anley-Mills, Melissa" <Anley-Mills.Melissa@epa.gov>
To: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
Message-ID: <SN6PR09MB30244E462ACE35E99A5B64C9B9790@SN6PR09MB3024.namprd09.prod.outlook.com>
MD5: 6f96bdfaec6a71d7cbe27a168550558b

Thanks so much, Gabrielle!
Haven't tried those but will now, appreciate you looking for an actual person from twitter too.

Many thanks!

From: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
Sent: Wednesday, November 6, 2019 10:45 AM
To: Anley-Mills, Melissa <Anley-Mills.Melissa@epa.gov>
Subject: Re: Gov liaison for Twitter

Hey Melissa! I've had success with gov@twitter.com and support@twitter.com, but I am guessing you have tried those!

I'm trying to find the email of a person from Twitter I spoke on a panel with a few months ago... Will forward on when I can find it!

Gabbie

On Wed, Nov 6, 2019 at 10:20 AM Anley-Mills, Melissa <Anley-Mills.Melissa@epa.gov> wrote:

Hi Gabrielle!

Do you happen to have a government liaison contact at twitter.

We'd submitted a developer application and have really been bumbling around and need to speak to a person, in the emails automatically sent back from the process I did ask for a person to call me back, but I must have been stuck in an automatic system because I didn't get a call. Am trying to resolve the issue now.

Thanks for your help!

Melissa

Melissa Anley-Mills
US EPA ORD
Science Communications Team
202 564 5179
Cell: (b) (6)

--



U.S. General Services
Administration

Subject: Re: OES Oct 30th event - updated materials for review
Date: Sat, 26 Oct 2019 09:09:11 -0400
From: Pompa Debroy - MS <pompa.debroy@gsa.gov>
To: Jacqueline Baker - ZCC <jacqueline.baker@gsa.gov>
Cc: Kara Beck - MS-Detailee <kara.beck@gsa.gov>, Alyssa Galik - Q0AB <alyssa.galik@gsa.gov>, Gabrielle Perret - D1PB <gabrielle.perret@gsa.gov>, Amanda Osborn - ZMM <amanda.osborn@gsa.gov>
Message-ID: <CANxegppimC6QLb2ouwPPPhHSHs9-ORMesocdm3w2cmM+kwSaq6g@mail.gmail.com>
MD5: 8c668f71e0e6b65201121ef9feea2e13

And one additional note: we'll look forward to promoting @USGSA twitter account and the hashtag #OESatGSA at our event on Wednesday.

Thank you,
Pompa

On Fri, Oct 25, 2019 at 8:19 PM Pompa Debroy - MS <pompa.debroy@gsa.gov> wrote:

Dear Jackie,

Hope you are doing well! It was good to speak earlier this week and thanks again for your feedback on the OES comms plan.

I wanted to share a few new materials with you in advance of our [OES event](#) next week that we plan to share as talking points, handouts, email or post on our website. We welcome any edits or comments. Please let me know of any questions or if it would be helpful to discuss further.

Very best,
Pompa

Handouts:

- [Two pager overview on our team](#)
- [Unexpected results two pager](#)

Talking points:

- [OES opening and closing remarks](#)
- [OMB opening remarks](#)
- [Jessica Salmoiraghi opening remarks](#)
- [Atlanta project to increase vaccination rates](#) (previously shared)

We plan to post on our website:

- [IPA Toolkit](#) -- GSA's legal team has signed off on this

We plan to share via our email list serve on the day of:

- [Event recap](#)

New project abstracts: we plan to post these on our website

- [Increasing vaccine uptake among Atlanta Veterans](#) abstract (I will share approval separately)
- [Seattle HUD attendance project final abstract](#) (please see attached approval)

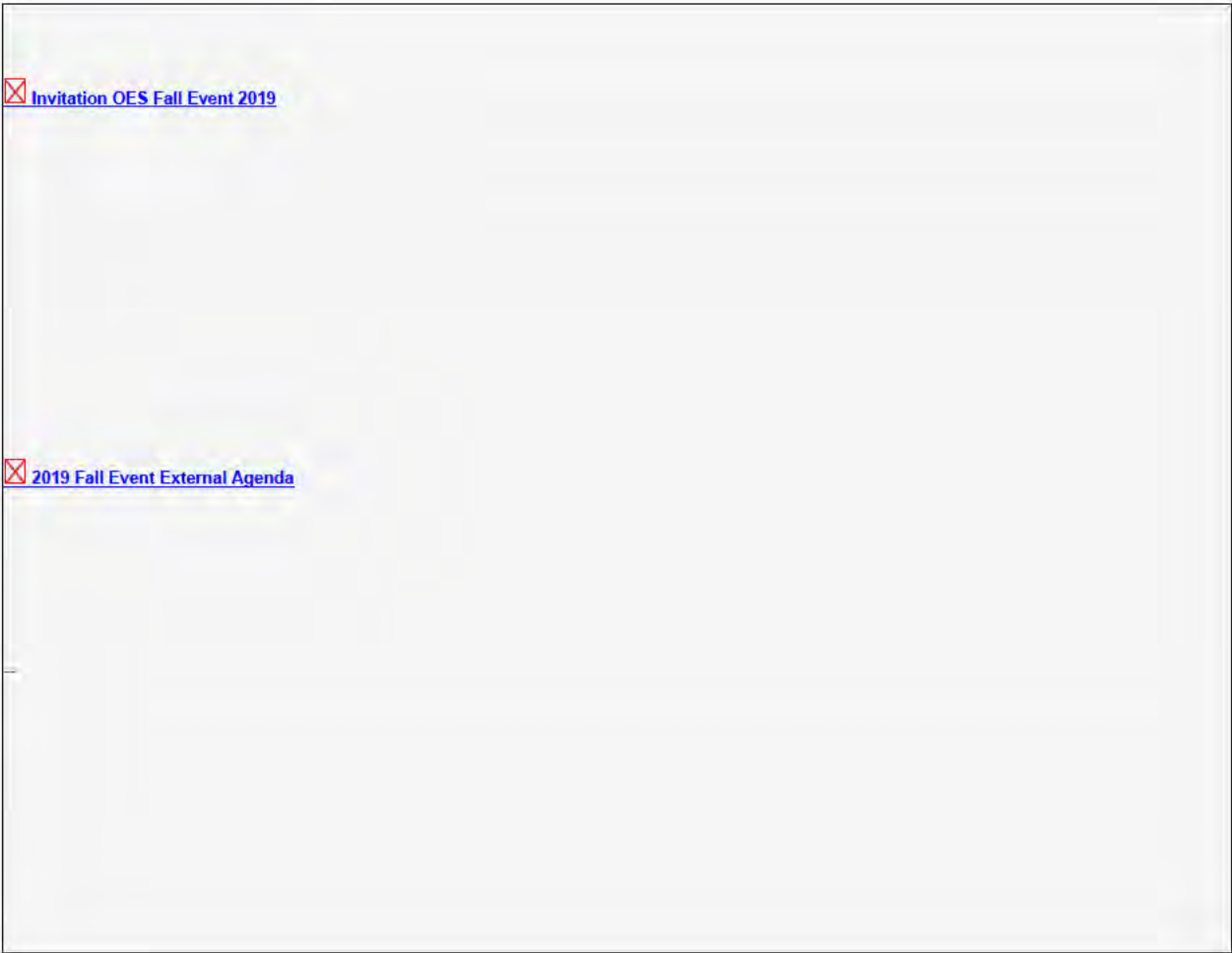
On Mon, Sep 30, 2019 at 7:55 PM Kelly Bidwell - MS <kelly.bidwell@gsa.gov> wrote:

Dear Jackie,

I hope all is well! We would love your eyes on an invitation and agenda for our October 30th event - attached.

We would like to send it out tomorrow (Tues) or Weds. and welcome any comments or edits.

Thank you!
Kelly



Kelly Bidwell

Director, Office of Evaluation Sciences

GSA Evaluation Officer and Statistical Officer

U.S. General Services Administration

kelly.bidwell@gsa.gov | 202-549-1223

Subject: Re: Gov liaison for Twitter
Date: Wed, 6 Nov 2019 10:45:08 -0500
From: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
To: "Anley-Mills, Melissa" <Anley-Mills.Melissa@epa.gov>
Message-ID: <CAPK9eAsXfFSLaLMJ9Bd0QgbJ0XNVcR7gbXuUHL8TMitegTLNYYA@mail.gmail.com>
MD5: 7db5facc1be8a4bc50c417cf0ce03ee4

Hey Melissa! I've had success with gov@twitter.com and support@twitter.com, but I am guessing you have tried those!

I'm trying to find the email of a person from Twitter I spoke on a panel with a few months ago... Will forward on when I can find it!

Gabbie

On Wed, Nov 6, 2019 at 10:20 AM Anley-Mills, Melissa <Anley-Mills.Melissa@epa.gov> wrote:

Hi Gabrielle!

Do you happen to have a government liaison contact at twitter.

We'd submitted a developer application and have really been bumbling around and need to speak to a person, in the emails automatically sent back from the process I did ask for a person to call me back, but I must have been stuck in an automatic system because I didn't get a call. Am trying to resolve the issue now.

Thanks for your help!

Melissa

Melissa Anley-Mills
US EPA ORD
Science Communications Team
202 564 5179
Cell: (b) (6)

--



U.S. General Services Administration

Gabrielle Perret

Senior Media Advisor
Office of Strategic Communication
(202) 679-1249

Collaboration drives outcomes

Subject: Re: Need Twitter's DUNS number
Date: Mon, 21 Oct 2019 09:12:48 -0400
From: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
To: "Twitter Government & Politics" <gov@twitter.com>
Cc: advertiserhelp@twitter.com, Jacob Bressman - QMDAB <jacob.bressman@gsa.gov>
Message-ID: <CAPK9eAt8CSqYHoV7DjtWCsBTSFh1eoxh3vg+F4WLynZmBHw6xw@mail.gmail.com>
MD5: 73a128ec74e8dfa4a638db9d78c71a86

Good morning!

Any update on my request for the Twitter DUNS? We need it for our govt purchase card.

thanks, Gabrielle

On Thu, Oct 17, 2019 at 3:17 PM Twitter Government & Politics <gov@twitter.com> wrote:

Hi Gabrielle,

Thanks for reaching out! I am looping in our Ad Specialists on best next steps here.

Don't hesitate to let us know if you have any additional questions!

--

Twitter Government & Elections
gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

On Thu, Oct 17, 2019 at 1:49 PM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

Hello,

We recently purchased sponsored content and need Twitter's DUNS number for our purchase card reconciliation. Thanks much,

--



U.S. General Services Administration

Gabrielle Perret
Senior Media Advisor
Office of Strategic Communication
(202) 679-1249

Collaboration drives outcomes



U.S. General Services Administration

Gabrielle Perret
Senior Media Advisor
Office of Strategic Communication
(202) 679-1249

Collaboration drives outcomes

Subject: Re: Need Twitter's DUNS number
Date: Mon, 21 Oct 2019 18:41:34 -0400
From: Jacob Bressman - QMDAB <jacob.bressman@gsa.gov>
To: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
Message-ID: <CANOnJ-4B6oBWMsx-meiwkeuTC4jKM=k2yUfKPeGOAmEFJdfykg@mail.gmail.com>
MD5: 680713140c6acb9190a86a8ec610f8fa

Thank you for your help with this Gabbie, really appreciate it! Hopefully we will receive it soon.

Very Respectfully,

Jacob M. Bressman

Jacob M. Bressman
Program Analyst
Program Management Branch
Vehicle Purchasing Division
Office of Fleet Management
Office of Travel, Transportation, & Logistics
Federal Acquisition Service
U.S. General Services Administration
[1800 F Street, NW, 3rd Floor](#)
[Washington, DC 20405 \(USA\)](#)
E-mail: Jacob.Bressman@GSA.gov
Office: (202) 969-7197
Cell: (b) (6)

For assistance: Call GSA Vehicle Purchasing's Customer Care number at [\(844\) 472-1200](tel:8444721200) or email us at vehicle.buying@gsa.gov.



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This transmission may contain information that is privileged, confidential, legally privileged, and/or exempt from disclosure under applicable law. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or use of the information contained herein (including any reliance thereon) is STRICTLY PROHIBITED. If you are not a named recipient, please immediately contact the sender and destroy the material in its entirety, whether in electronic or hard copy format. Thank you.

On Mon, Oct 21, 2019 at 9:13 AM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

Good morning!

Any update on my request for the Twitter DUNS? We need it for our govt purchase card.

thanks, Gabrielle

On Thu, Oct 17, 2019 at 3:17 PM Twitter Government & Politics <gov@twitter.com> wrote:

Hi Gabrielle,

Thanks for reaching out! I am looping in our Ad Specialists on best next steps here.

Don't hesitate to let us know if you have any additional questions!

--

Twitter Government & Elections
gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

On Thu, Oct 17, 2019 at 1:49 PM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

Hello,

We recently purchased sponsored content and need Twitter's DUNS number for our purchase card reconciliation. Thanks much,

--

	U.S. General Services Administration
	Gabrielle Perret Senior Media Advisor Office of Strategic Communication (202) 679-1249

Collaboration drives outcomes

--

	U.S. General Services Administration
	Gabrielle Perret Senior Media Advisor Office of Strategic Communication (202) 679-1249

Subject: Re: Request to deactivate Gov Twitter accounts
Date: Thu, 15 Aug 2019 11:50:15 -0400
From: Lashelle Chaffins - D1SC <lashelle.chaffins@gsa.gov>
To: "Twitter Government & Politics" <gov@twitter.com>
Cc: Gabrielle Perret - D1PB <gabrielle.perret@gsa.gov>
Message-ID: <CAJa_VtD+3=wnmJHyW-HXt2UkKkeFfmjy4ednm5aUoAHLvC84pQ@mail.gmail.com>
MD5: a32461054563d2735dade152e949cf71

No, thank you!

On Thu, Aug 15, 2019 at 10:23 AM Twitter Government & Politics <gov@twitter.com> wrote:

Should now be all set!

Thank you, again for circling back.

--

Twitter Government & Elections
gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

On Wed, Aug 14, 2019 at 11:31 AM Twitter Government & Politics <gov@twitter.com> wrote:

Thanks for reaching back out! Checking in with the team here.

--

Twitter Government & Elections

gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

On Wed, Aug 14, 2019 at 9:54 AM Lashelle Chaffins - D1SC <lashelle.chaffins@gsa.gov> wrote:

Good Morning,

I was informed that the below accounts were deactivated, however, some of them have not been. Can you all please recheck these and respond to Gabrielle.Perret@gsa.gov once you confirm all have been deactivated. She will be handling this correspondence from here on out.

Thank you,

Lashelle

On Mon, Jul 29, 2019 at 9:51 AM Twitter Government & Politics <gov@twitter.com> wrote:

Hi Lashelle,

All of the accounts are now deactivated except for @kidsgov.

Don't hesitate to let us know if you have any additional questions!

--

Twitter Government & Elections

gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

On Fri, Jul 26, 2019 at 11:33 AM Lashelle Chaffins - D1SC <lashelle.chaffins@gsa.gov> wrote:

Thanks you!!!

On Fri, Jul 26, 2019 at 11:31 AM Twitter Government & Politics <gov@twitter.com> wrote:

Thank you! Taking a closer look with the support team from here.

--

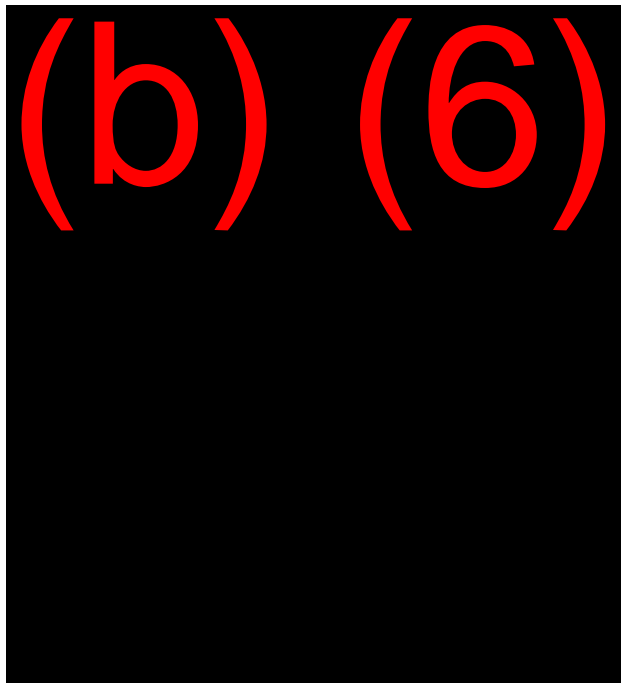
Twitter Government & Elections

gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

On Fri, Jul 26, 2019 at 11:23 AM Lashelle Chaffins - D1SC <lashelle.chaffins@gsa.gov> wrote:

I did. All the accounts are GSA (General Service Administration) accounts, and I was told to submit each request separately. Please see below. I actually need to remove the request to delete the @kidsgov account, but all others need to be deleted.

- 1) Case# 0120824070: Request to deactivate
- 2) Case# 0120823928: Request to deactivate
- 3) Case# 0120823853: Request to deactivate
- 4) Case# 0120820118: Request to deactivate
- 5) Case# 0120819404: Request to deactivate
- 6) Case# 0120819214: Request to deactivate
- 7) Case# 0120818559: Request to deactivate
- 8) Case# 0120818378: Request to deactivate
- 9) Case# 0120818181: Request to deactivate
- 10) Case# 0120818059: Request to deactivate
- 11) Case# 0120817908: Request to deactivate
- 12) Case# 0120817784: Request to deactivate
- 13) Case# 0120817638: Request to deactivate
- 14) Case# 0120817246: Request to deactivate
- 15) Case# 0120817084: Request to deactivate
- 16) Case# 0120816625: Request to deactivate
- 17) Case# 0120815284: Request to deactivate
- 18) Case# 0120815137: Request to Deactivate
- 19) Case# 0120816150: Request to deactivate



On Fri, Jul 26, 2019 at 11:09 AM Twitter Government & Politics <gov@twitter.com> wrote:

Hi Lashelle,

Thanks for reaching out here! Did you by chance receive a Case# with your request?

If so, could you send over and we can take a closer look!

--

Twitter Government & Elections

gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

On Fri, Jul 26, 2019 at 10:53 AM Lashelle Chaffins - D1SC <lashelle.chaffins@gsa.gov> wrote:

Good Morning,

I submitted several request to deactivate government twitter accounts but have not received a response yet. Is there anyway I can check on the status?

Thanks,

Lashelle



U.S. General Services Administration

Lashelle Chaffins

(O)202-208-5619

(b) (6)

Lashelle.Chaffins@gsa.gov

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--



U.S. General Services Administration

Lashelle Chaffins

(O)202-208-5619

(b) (6)

Lashelle.Chaffins@gsa.gov

Subject: Fwd: Request to deactivate Gov Twitter accounts
Date: Thu, 8 Aug 2019 10:00:47 -0400
From: Lashelle Chaffins - D1SC <lashelle.chaffins@gsa.gov>
To: Gabrielle Perret - D1PB <gabrielle.perret@gsa.gov>
Message-ID: <CAJa_VtCMH9jBy92uKFTT03fMAK1kAT5_upv5fsDC6TZkm2EMjQ@mail.gmail.com>
MD5: 4de23fca44733293b179ea2513d6600a

All were removed except the @kidsgov because there is a note on their twitter page indicating that the account is no longer active and it provides their new twitter page. Let me know if you have any questions.

Thanks,

Lashelle

----- Forwarded message -----

From: **Twitter Government & Politics** <gov@twitter.com>
Date: Mon, Jul 29, 2019 at 9:51 AM
Subject: Re: Request to deactivate Gov Twitter accounts
To: Lashelle Chaffins - D1SC <lashelle.chaffins@gsa.gov>

Hi Lashelle,

All of the accounts are now deactivated except for (b) (6).

Don't hesitate to let us know if you have any additional questions!

--

Twitter Government & Elections
gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

On Fri, Jul 26, 2019 at 11:33 AM Lashelle Chaffins - D1SC <lashelle.chaffins@gsa.gov> wrote:

Thanks you!!!

On Fri, Jul 26, 2019 at 11:31 AM Twitter Government & Politics <gov@twitter.com> wrote:

Thank you! Taking a closer look with the support team from here.

--

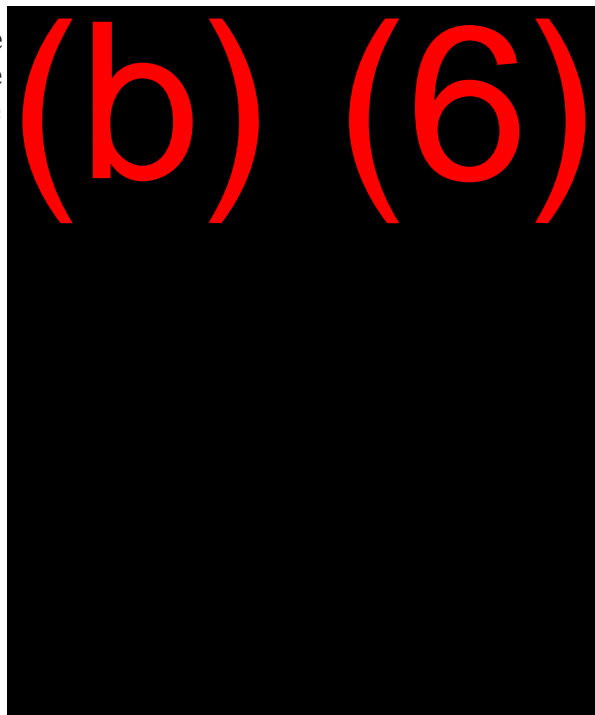
Twitter Government & Elections

gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

On Fri, Jul 26, 2019 at 11:23 AM Lashelle Chaffins - D1SC <lashelle.chaffins@gsa.gov> wrote:

I did. All the accounts are GSA (General Service Administration) accounts, and I was told to submit each request separately. Please see below. I actually need to remove the request to delete the @kidsgov account, but all others need to be deleted.

- 1) Case# 0120824070: Request to deactivate
- 2) Case# 0120823928: Request to deactivate
- 3) Case# 0120823853: Request to deactivate
- 4) Case# 0120820118: Request to deactivate
- 5) Case# 0120819404: Request to deactivate
- 6) Case# 0120819214: Request to deactivate
- 7) Case# 0120818559: Request to deactivate
- 8) Case# 0120818378: Request to deactivate
- 9) Case# 0120818181: Request to deactivate
- 10) Case# 0120818059: Request to deactivate
- 11) Case# 0120817908: Request to deactivate
- 12) Case# 0120817784: Request to deactivate
- 13) Case# 0120817638: Request to deactivate
- 14) Case# 0120817246: Request to deactivate
- 15) Case# 0120817084: Request to deactivate
- 16) Case# 0120816625: Request to deactivate
- 17) Case# 0120815284: Request to deactivate
- 18) Case# 0120815137: Request to Deactivate
- 19) Case# 0120816150: Request to deactivate



On Fri, Jul 26, 2019 at 11:09 AM Twitter Government & Politics <gov@twitter.com> wrote:

Hi Lashelle,

Thanks for reaching out here! Did you by chance receive a Case# with your request?

If so, could you send over and we can take a closer look!

--

Twitter Government & Elections

gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

On Fri, Jul 26, 2019 at 10:53 AM Lashelle Chaffins - D1SC <lashelle.chaffins@gsa.gov> wrote:

Good Morning,

I submitted several request to deactivate government twitter accounts but have not received a response yet. Is there anyway I can check on the status?

Thanks,

Lashelle



U.S. General Services Administration

Lashelle Chaffins

(O)202-208-5619

Subject: Re: Get to Know Your Customers Day - 7/18/19
Date: Mon, 24 Jun 2019 14:47:13 -0400
From: Herman Goodyear - QC2 <herman.goodyear@gsa.gov>
To: Anahita Reilly - O <anahita.reilly@gsa.gov>
Cc: Erville Koehler - QC <erville.koehler@gsa.gov>, Stuart Burns - PT <stuart.burns@gsa.gov>, Donna Garland - Z <donna.garland@gsa.gov>, Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>, Matthew Ford - OCE <matthew.ford@gsa.gov>
Message-ID: <CAHB58-HUMj7ZFGStOYDtsDfa6Mh=sf5cEq8y5Th8k0M80ozPBw@mail.gmail.com>
MD5: c843755ee3a9b9eaeb464ddf84172363

Sounds good. Please include Kathy Carson in any invites.

Herman E. Goodyear

Deputy Assistant Commissioner

GSA Federal Acquisition Service
Customer Accounts & Stakeholder Engagement (CASE)
1800 F Street NW, Suite 7030

Washington, DC 20405

240-893-3678

Do you need a fast, easy solution for your facility repairs and maintenance? Sign up for a complimentary scope review or RFI today by emailing us at fssi.bmo@gsa.gov. Check out our vast array of governmentwide complete facilities-maintenance contracts at [Complete Facilities Maintenance](https://gsasolutionssecure.gsa.gov/FacilitiesMaintenance) (<https://gsasolutionssecure.gsa.gov/FacilitiesMaintenance>)

[Need a Scope Review or Market Research? Click on this link.](#)

On Mon, Jun 24, 2019 at 2:43 PM Anahita Reilly - O <anahita.reilly@gsa.gov> wrote:

Gentlemen,

Hello and happy Monday! OSC flagged this "Get to know your Customer Day" as they are planning a social media blitz to celebrate the event (which is evidently 4 times a year on the 3rd Thursday of each quarter). We just met for an initial brainstorming session, and we think it would be great to get CASE and PBS Customer Engagement more directly involved.

If you're both amenable to it, Gabbie will reach out to set up time to discuss (with your OSC person included!).

best!
Anahita



U.S. General Services Administration

Anahita Reilly

Chief Customer Officer

Office of Customer Experience

Office [202-714-9421](tel:202-714-9421)

----- Forwarded message -----

From: Pamela Pennington - ZM <pamela.pennington@gsa.gov>

Date: Fri, Jun 14, 2019 at 3:45 PM

Subject: Get to Know Your Customers Day - 7/18/19

To: Anahita Reilly - O <anahita.reilly@gsa.gov>, Donna Garland <donna.garland@gsa.gov>, Gabrielle Perret - D1PB <gabrielle.perret@gsa.gov>

Hi Anahita,

Gabbie just brought this day in July to our attention - and we're going to do social around it on the USGSA twitter and Emily's account.

Get to Know Your Customers Day - 7/18/19

We wanted to share with you as well - as it definitely falls under your service line!

Thanks,

Pamela D. Pennington

Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
U.S. General Services Administration
[202-412-2192](tel:202-412-2192)
pamela.pennington@gsa.gov

Subject: Re: Get to Know Your Customers Day - 7/18/19
Date: Mon, 24 Jun 2019 16:17:57 -0400
From: Stuart Burns - PT <stuart.burns@gsa.gov>
To: Anahita Reilly - O <anahita.reilly@gsa.gov>
Cc: Erville Koehler - QC <erville.koehler@gsa.gov>, Herman Goodyear - QC2 <herman.goodyear@gsa.gov>, Donna Garland - Z <donna.garland@gsa.gov>, Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>, Matthew Ford - OCE <matthew.ford@gsa.gov>
Message-ID: <CA+RRAS4ZAB-jCQ=80pLXqQD3CrH3+u3k9qy0cHjUL_t+npTdrg@mail.gmail.com>
MD5: 6243a653ced7c864063d8ccc2f97cd23

sounds good

Stuart Burns

Assistant Commissioner, Office of Portfolio Management and Customer Engagement

Public Buildings Service

U.S. General Services Administration

Phone: (202) 969-7263

Mobile: (b) (6)

stuart.burns@gsa.gov

On Mon, Jun 24, 2019 at 2:43 PM Anahita Reilly - O <anahita.reilly@gsa.gov> wrote:

Gentlemen,

Hello and happy Monday! OSC flagged this "Get to know your Customer Day" as they are planning a social media blitz to celebrate the event (which is evidently 4 times a year on the 3rd Thursday of each quarter). We just met for an initial brainstorming session, and we think it would be great to get CASE and PBS Customer Engagement more directly involved.

If you're both amenable to it, Gabbie will reach out to set up time to discuss (with your OSC person included!).

best!

Anahita



U.S. General Services Administration

Anahita Reilly

Chief Customer Officer

Office of Customer Experience

Office [202-714-9421](tel:202-714-9421)

----- Forwarded message -----

From: **Pamela Pennington - ZM** <pamela.pennington@gsa.gov>

Date: Fri, Jun 14, 2019 at 3:45 PM

Subject: Get to Know Your Customers Day - 7/18/19

To: Anahita Reilly - O <anahita.reilly@gsa.gov>, Donna Garland <donna.garland@gsa.gov>, Gabrielle Perret - D1PB <gabrielle.perret@gsa.gov>

Hi Anahita,

Gabbie just brought this day in July to our attention - and we're going to do social around it on the USGSA Twitter and Emily's account.

Get to Know Your Customers Day - 7/18/19

We wanted to share with you as well - as it definitely falls under your service line!

Thanks,

Pamela D. Pennington

Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
U.S. General Services Administration
[202-412-2192](tel:202-412-2192)
pamela.pennington@gsa.gov

Subject: Re: Get to Know Your Customers Day - 7/18/19
Date: Fri, 14 Jun 2019 16:24:40 -0400
From: Pamela Pennington - ZM <pamela.pennington@gsa.gov>
To: Anahita Reilly - O <anahita.reilly@gsa.gov>
Cc: Donna Garland <donna.garland@gsa.gov>, Gabrielle Perret - D1PB <gabrielle.perret@gsa.gov>, Matthew Ford - OCE <matthew.ford@gsa.gov>
Message-ID: <CAMFu_=TQOX3ccDXnHTg+P+e3nvt_3Y0p5meYJV7_ayYh2qZLcg@mail.gmail.com>
MD5: ad099f262f97ed1a209da0738231d665

I'm always open to ideas. Will let you coordinate with Gabbie!

Pamela D. Pennington

Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
U.S. General Services Administration
[202-412-2192](tel:202-412-2192)
pamela.pennington@gsa.gov

On Fri, Jun 14, 2019 at 4:22 PM Anahita Reilly - O <anahita.reilly@gsa.gov> wrote:

Wahoo! This is fun. Can we help with the planning? We should also get FAS CASE and PBS customer engagement involved, too.

Best,
Anahita

On Jun 14, 2019, at 3:44 PM, Pamela Pennington - ZM <pamela.pennington@gsa.gov> wrote:

Hi Anahita,

Gabbie just brought this day in July to our attention - and we're going to do social around it on the USGSA twitter and Emily's account.

Get to Know Your Customers Day - 7/18/19

We wanted to share with you as well - as it definitely falls under your service line!

Thanks,

Pamela D. Pennington

Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
U.S. General Services Administration
[202-412-2192](tel:202-412-2192)
pamela.pennington@gsa.gov

Subject: USGSA Twitter account images/photos
Date: Fri, 8 Feb 2019 14:37:11 -0500
From: Katherine Spivey - QT1DCB <katherine.spivey@gsa.gov>
To: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
Message-ID: <CA+9Ja3nEebRnZWb+tSrc4d-v4=evESR-tFtg_fX1o+dRY0btNA@mail.gmail.com>
MD5: 1df6008a89f4f91ea1ce36ebeb12afbe

Is there any way you can share some of the photos you use on the USGSA Twitter account on our GSA_ITC account?

We'd like to explore using more photos.

Do you have an image folder or a team drive? Is there someone else we need to check with?

Katherine Spivey
Web/Social Media Manager
QT1DCA – Outreach Analysis & Digital Media Branch

GSA's Plain Language Office

katherine.spivey@gsa.gov

Subject: GSA 70th anniversary activity update
Date: Fri, 26 Apr 2019 16:21:32 -0400
From: Donna Garland - ZC <donna.garland@gsa.gov>
To: "&Z" <Z@gsa.gov>
Message-ID: <CA+8ajP1QSC5w97h0VCCso_uAzLC4CSCbK8p8YyJ4kQjTxkM=Aw@mail.gmail.com>
MD5: bcd979244a9f6d2a8deb67b4b52f7648

Good day Team OSC!

Commemoration of GSA's 70th anniversary has begun! We're in the 70-day countdown to the

anniversary day (July 1). You are encouraged to support the activities - both individually and as

an OSC professional. Thanks to all of you who already are incorporating anniversary-related

points in your communications!

Here are highlights and opportunities:

I

newsletters, notes from leadership, InSite feature block (suggested language below), etc.

Title: Celebrate GSA's 70th Anniversary!

Description: GSA turns 70 on July 1, 2019. Join us in celebrating our past, present

and future!

|

Stories and anecdotes from GSA staff are being sent in. Act: Remind your co-workers to send their

stories to gsa.anniversary@gsa.gov. We'll start sharing those stories after Memorial Day.

|

Specially tagged posts have begun on GSA social media (look for #GSAat70 on Social [@USGSA Twitter](#),

[@GSA Facebook](#), and [@GSA Instagram](#)). Act: Retweet, like, share etc., items on social media accounts;

post historical notes on programmatic and/or regional social media with #GSAat70.

I

[GSA@70 Chatter group](#) has been created. *Act:* Post and reply to internally focused anniversary

messages (great way to reminisce with colleagues); work with your clients, program leaders, and

employee associations to appropriately recognize the anniversary (e.g., develop internal notes to

recognize important past milestones; share historic program timelines that provide background for

current activities; create a 70th anniversary sign - [plain](#) or [with “Anniversary”](#) - to take a group photo or

selfie and post it with the hashtag #GSAat70).

I

Soon we’ll ask GSAers to participate in the *Then and Now* photo project. *Act:* Look for the official *Then*

and Now photo project announcement in GSAToday; plan to promote the *Then and Now* activity (see

General Counsel.

I

Act: Plan activities, in the spirit of GSA's 70 years of service, with your work group. There is an

anniversary planning calendar built into the anniversary [InSite page](#). We look forward to seeing posts

about and celebrating the events!

On a final note (for this message), there have been several chats about producing material,

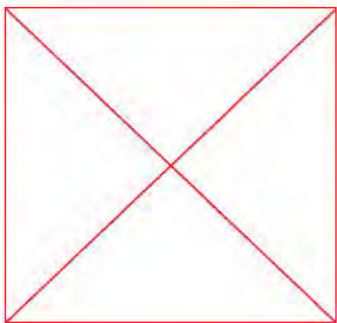
signage, etc. Please use your most professional discernment about when to spend resources in

producing or purchasing. Key decision factors include frequent/multiple use, relevant

application, and reasonable return on investment. Remember, while cost (i.e., expense) is an

judgement and, when in doubt, call me and we'll talk about it.

Thank you for all you do! - Donna



U.S. General Services Administration

Donna Garland

Deputy Associate Administrator, Communication

Office of Strategic Communication

Subject: FW: Speaker Invitation - Federal Communicators Network
Date: Wed, 1 May 2019 15:32:24 +0000
From: (b) (6) <[REDACTED]@ourpublicservice.org>
To: "gabrielle.perret@gsa.gov" <gabrielle.perret@gsa.gov>
Message-ID: <5911543D-E295-44B6-BC0E-A4A030D19B81@ourpublicservice.org>
MD5: 2f5e831dbc4c48aee6669237586c344c

Hi Gabbie,

This is what I sent to the [@gov@twitter.com](https://twitter.com/gov) inbox yesterday (I had already sent separate emails to some contacts we have there to no avail).

As of now, we don't really have a "content agenda," but I've highlighted the key components of the topic. I wanted to wait until we confirmed our speakers and panelists before finalizing the event invitation and memo. Here is our tentative schedule:

Schedule

8:30 a.m. Networking and breakfast
9:00 a.m. Presentation
9:30 a.m. Panel
10:30 a.m. Adjourn

From: (b) (6) <[REDACTED]@ourpublicservice.org>
Date: Tuesday, April 30, 2019 at 4:26 PM
To: "gov@twitter.com" <gov@twitter.com>
Subject: Speaker Invitation - Federal Communicators Network

Hello Twitter Team!

I wanted to reach out regarding an opportunity for Twitter to join the Partnership for Public Service and the [Federal Communicators Network](#) at our next convening on Tuesday, May 21. The Partnership and the Federal Communicators Network convene on a quarterly basis with public affairs specialists from across government to discuss a wide-range of topics facing this community.

Our next event will focus on the theme of "using social media to engage your audience" with key topics including: engaging with new audiences, providing customer service, social listening methods and building trust and relationships with the public. We think participants would be eager to hear from someone at Twitter regarding best practices and exciting tools for success.

The event will be at the Partnership's office in downtown D.C. from 9 – 10:30 AM on Tuesday, May 21, and we typically have 50-60 federal communicators attend. If someone on your team is interested in giving a presentation, we would also invite you to also moderate a panel of three to four social media specialists across government who can engage in an interesting conversation with our audience.

Might you be interested?

Thank you for your consideration!

Very best,

(b) (6)

[REDACTED]
Social Media Associate
Partnership for Public Service
(b) (6) <[REDACTED]@ourpublicservice.org>
w: (202)-464-6880
c: (b) (6)
Pronouns: she/her/hers

Follow us on [Facebook](#), [Twitter](#) and [Instagram](#)!

Subject: Get to Know Your Customers Day - 7/18/19
Date: Fri, 14 Jun 2019 15:44:31 -0400
From: Pamela Pennington - ZM <pamela.pennington@gsa.gov>
To: Anahita Reilly - O <anahita.reilly@gsa.gov>, Donna Garland <donna.garland@gsa.gov>, Gabrielle Perret - D1PB <gabrielle.perret@gsa.gov>
Message-ID: <CAMFu_=Rq1aMhG8Bp5EhMP06oLio-pkHejmHW9KG30EcHmp43YQ@mail.gmail.com>
MD5: 9bbcba09b3bfe36ac5ffaf7388bfa577

Hi Anahita,

Gabbie just brought his day in July to our attention - and we're going to do social around it on the USGSA twitter and Emily's account.

Get to Know Your Customers Day - 7/18/19

We wanted to share with you as well - as it definitely falls under your service line!

Thanks,

Pamela D. Pennington

Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
U.S. General Services Administration
[202-412-2192](tel:202-412-2192)
pamela.pennington@gsa.gov

Subject: Re: [SocialMedia] November 2018 Tweet Requests
Date: Tue, 13 Nov 2018 16:46:22 -0500
From: Pamela Dixon - ZM <pamela.dixon@gsa.gov>
To: Gabrielle Perret - D1PB <gabrielle.perret@gsa.gov>
Message-ID: <CAMFu_ =SZUwUG5owC4UFz7w-ay=sps=c3Vbt6r4S5OzwY_S_w1A@mail.gmail.com>
MD5: 36dd3f04d8eca4fbf8b0a808dd91016f

Thanks Gabbie! I'm going to dig into this more in the morning.

Thanks,

Pamela A. Dixon

Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
U.S. General Services Administration
[202-412-2192](tel:202-412-2192)
pamela.dixon@gsa.gov

On Tue, Nov 13, 2018 at 3:20 PM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

Hi Pam,

I saw your email about Sidney adding these tweets but I am looking it over now and I think some were missed. All of the tweets should be scheduled from USGSA twitter account, right? I just want to confirm before I add any that I don't see on the Nov SM calendar.

Thanks, Gabbie

----- Forwarded message -----

From: **Win Cayo - 5QCBB** <win.cayo@gsa.gov>
Date: Thu, Oct 25, 2018 at 8:03 AM
Subject: [SocialMedia] November 2018 Tweet Requests
To: Jennifer Rape - 4QCAB <jennifer.rape@gsa.gov>, Joan Kornblith - ZCA <joan.kornblith@gsa.gov>, Jaunice Rufai - IQSC <jaunice.rufai@gsa.gov>, Patrick Sclafani - ZCR <patrick.sclafani@gsa.gov>, Traci Madison - ZCR <traci.madison@gsa.gov>, Stephanie Kenitzer - 10Q1SPA <stephanie.kenitzer@gsa.gov>, Sarah Puleo - ZCR <sarah.puleo@gsa.gov>, David Orcutt - QV0H <david.orcutt@gsa.gov>, Jessica Glavin - ZCR <jessica.glavin@gsa.gov>, Shala Geer-Smith - ZCR <shala.geer-smith@gsa.gov>, Cat Langel <catherine.langel@gsa.gov>, Drew Jack - ZCA <drew.jack@gsa.gov>, Javier Fernandez - ZCR <javier.fernandez@gsa.gov>, Sarah Jackson - QC0BD <sarah.jackson@gsa.gov>, Christi Chidester - ZCR <christina.chidester@gsa.gov>, Joseph Castle - IG <joseph.castle@gsa.gov>, Joshua Dillon - CSDC <joshua.dillon@gsa.gov>, Scott Nielsen - ZCR <scott.nielsen@gsa.gov>, Sidney Lawson- <sidney.lawson@gsa.gov>, <socialmedia@gsa.gov>, Esther Kidenda-Ombura - Q0AB <esther.kidenda-ombura@gsa.gov>

Good Morning Everyone:

Please find the tweets for **NOVEMBER** located here:

https://docs.google.com/spreadsheets/d/1r4dyJ80AxK-GTxyKsS_6-_mCqyOCdajNSAjSvoQN2U/edit#gid=1563820852

These have been organized by date order. Please let me know if you have any questions.

And thank you all for assisting these program offices with their tweets!

Regards,
Win

--

Win Cayo
Marketing Communications Project Manager
National Marketing and Communication Division (5QCBA)

U.S General Services Administration

230 S. Dearborn St., Suite 3500 | Chicago IL 60604
312.886.8678 (O) (b) (6) (M)

win.cayo@gsa.gov
www.gsa.gov

--



U.S. General Services Administration

Gabrielle Perret

(202) 679-1249

Subject: Re: How to remove old GSA social media accounts
Date: Thu, 13 Dec 2018 07:51:29 -0500
From: Pamela Dixon - ZM <pamela.dixon@gsa.gov>
To: Elizabeth Hochberg - LG <elizabeth.hochberg@gsa.gov>
Cc: Gabrielle Perret - D1PB <gabrielle.perret@gsa.gov>, Aaron Pound - LG <aaron.pound@gsa.gov>
Message-ID: <CAMFu_=Qz+3gn-v4OMXc4-H2X5xUCon1obn9msVBpLhdVhp4dbA@mail.gmail.com>
MD5: d6f73f43e9f6f3f0dc2a73a2cd7c5787

Very helpful info. Thank you Beth!

Pamela A. Dixon

Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
U.S. General Services Administration
[202-412-2192](tel:202-412-2192)
pamela.dixon@gsa.gov

On Wed, Dec 12, 2018 at 10:15 PM Elizabeth Hochberg - LG <elizabeth.hochberg@gsa.gov> wrote:

Hi Gabbie,



-Beth

On Wed, Dec 12, 2018 at 5:12 PM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

Hi Aaron and Elizabeth,

Pam and I have found a few social media accounts that are no longer active. If we don't have the passwords for these blue check accounts (or others if we find them), is there a way to get them shut down?

Beth - I think I remember you saying you have worked with Twitter in the past so I am looping you in :)

Thanks! Gabbie

--



U.S. General Services Administration

Gabrielle Perret

Senior Communications and Media Specialist

Office of Strategic Communications

(202) 679-1249

--

Elizabeth D. Hochberg, LLM
Assistant General Counsel
General Services Administration
202.501.1170 (o) (b) (6) (m)

Subject: Re: How to remove old GSA social media accounts
Date: Tue, 22 Jan 2019 15:43:24 -0500
From: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
To: Pamela Dixon - ZM <pamela.dixon@gsa.gov>
Message-ID: <CAPK9eAsjL7B_n=4cBOD4-0piF62g4hfhBhjQuDrFasXKSRn5g@mail.gmail.com>
MD5: bce264908e2c53d4490ee787e06211f2

Hey Pam!

I chatted with Beth and Aaron on this last week and can fill you in tomorrow. Beth let me know how to archive these accounts and noted it is responsibility of account holders to do so, but will fall to OSC aid they don't. Thanks! Gabbie

Sent from my iPhone

On Jan 22, 2019, at 1:03 PM, Pamela Dixon - ZM <pamela.dixon@gsa.gov> wrote:

Thanks Aaron. Can you please provide the relevant text? When we search for it, it lists a lot of sections.

Also ,since we are seeking your legal guidance, it would be helpful if (in addition to stating the citation of the statute) you could provide the information in layman's terms on what we need to retain and other important actions/information we need to take or know.

Thank you,

Pamela A. Dixon

Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
U.S. General Services Administration
[202-412-2192](tel:202-412-2192)
pamela.dixon@gsa.gov

On Wed, Jan 16, 2019 at 1:21 PM Aaron Pound - LG <aaron.pound@gsa.gov> wrote:

Gabrielle,

Anything GSA posted on its social media accounts should be treated as a record for records retention purposes. The rules for retaining records can be found at 36 CFR Part 1220.

Aaron

On Wed, Jan 16, 2019 at 9:03 AM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

Hi Beth and Aaron, Is there anything we need to do to archive these accounts (for record retention purposes)? I've determined which accounts need to be deactivated and am ready to work with the Twitter/FB contacts you sent.

Thanks much, Gabrielle

On Wed, Dec 12, 2018 at 10:15 PM Elizabeth Hochberg - LG <elizabeth.hochberg@gsa.gov> wrote:

Hi Gabbie,

There sure is a way to have them shut down. Unless they have somehow changed, the address for the Twitter government people is gov@twitter.com. For FB, it's gov@fb.com. If you reach out to them and let them know that the accounts need to be deleted, they should be able to help you. Are the accounts also listed on the Social Media Registry? If you need any more social media contacts Betsy Steele and/or Justin Herman, both in OPP, should be able to help you with the most up-to-date contact details. Both FB and Twitter now have assigned staff to monitor inquiries from federal accounts which is really helpful and they tend to respond in a day or two.

If you aren't having any luck, let me know. They usually respond to me in a matter of hours, especially when I need imposter accounts taken down swiftly.

-Beth

On Wed, Dec 12, 2018 at 5:12 PM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

Hi Aaron and Elizabeth,

Pam and I have found a few social media accounts that are no longer active. If we don't have the passwords for these blue check accounts (or others if we find them), is there a way to get them shut down?

Beth - I think I remember you saying you have worked with Twitter in the past so I am looping you in :)

Thanks! Gabbie

--



U.S. General Services Administration

Gabrielle Perret

Senior Communications and Media Specialist

Office of Strategic Communications

Subject: Re: New login to Twitter from Android
Date: Thu, 31 May 2018 09:04:55 -0400
From: Gabrielle Perret - D1PB <gabrielle.perret@gsa.gov>
To: Pam Dixon - ZM <pamela.dixon@gsa.gov>
Cc: Kristen DiReda - CSAE1 <kristen.direda@gsa.gov>, SocialMedia <SocialMedia@gsa.gov>
Message-ID: <CAPK9eAvUajmZ4pV2YyBfpzSEuOWTbkvPG_E2ryisMh6sMO5g@mail.gmail.com>
MD5: dfc84b558c27c40fed8f6d6fee87b9a5

Kristen and I have been setting up my phone and computer for next week at that time, so maybe it is reading location wrong?

Gabbie

On Thu, May 31, 2018 at 8:58 AM, Pam Dixon - ZM <pamela.dixon@gsa.gov> wrote:

Either of you login from Maryland this morning?

Pamela A. Dixon

Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
U.S. General Services Administration
[202-412-2192](tel:202-412-2192)
pamela.dixon@gsa.gov

----- Forwarded message -----

From: Twitter <verify@twitter.com>
Date: Thu, May 31, 2018 at 8:53 AM
Subject: New login to Twitter from Android
To: GSA <pamela.dixon@gsa.gov>



D An
ev dro
ice id
Lo St
ca Ch
ti arl
on es,
* MD

**We noticed a
recent login
for your
account
[@USGSA](#).**

* Location is approximate:
based on the login's IP
address.

If this was you:
Great! There's
nothing else you need
to do.

If this wasn't you:
Your account may
have been
compromised and
you should take a few
steps to make sure
your account is
secure. To start, [reset
your password now](#).

How
do I
know
an
email
is

from
Twitte
r?

Links in
this
email
will
start
with
"https:/
/" and
contain
"twitter
.com."
Your
browse
r will
also
display
a
padlock
icon to
let you
know a
site is
secure.

[Help](#) | [Email security tips](#)

We sent this email to @USGSA

[Twitter Inc. 1355 Market Street Suite 900 San Francisco CA 94103](#)



U.S. General Services Administration

Gabrielle Perret

(202) 679-1249

Subject: Re: [SocialMedia] Good EWM Quote Alert
Date: Tue, 19 Jun 2018 12:21:03 -0400
From: Pam Dixon - ZM <pamela.dixon@gsa.gov>
To: Kristen DiReda - ZMA <kristen.direda@gsa.gov>
Cc: SocialMedia <socialmedia@gsa.gov>
Message-ID: <CAMFu_=RzBd3s7rviWpQcceSjpBfh-Ro2G-OHofNf74t4hoX1EQ@mail.gmail.com>
MD5: b7eba8fea8aadb0b2a826c0a488c261c

Looks great! Thanks!

Pamela A. Dixon

Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
U.S. General Services Administration
[202-412-2192](tel:202-412-2192)
pamela.dixon@gsa.gov

On Tue, Jun 19, 2018 at 9:57 AM, Kristen DiReda - ZMA <kristen.direda@gsa.gov> wrote:

Turned this quote into a draft image to use with evergreen content. We can tweet it today with this evergreen messaging from @USGSA and have Emily RT it. We can also add it to Facebook. Thoughts on the attached image with this content?

@USGSA Twitter & Facebook:

| GSA is uniquely positioned to help the rest of the federal government best serve the American people. The better our agency performs, the more our fellow federal agencies are able to ensure the nation's security, protect public health & strengthen communities. Check out the #GSAStrategicPlan <https://go.usa.gov/xQJRG>

Kristen DiReda

Communications Specialist
Public Engagement & Social Media
Office of Strategic Communication
U.S. General Services Administration Cell: (b) (6) | Email: kristen.direda@gsa.gov

----- Forwarded message -----

From: **Thad Brock - AC** <thad.brock@gsa.gov>
Date: Mon, Jun 18, 2018 at 5:12 PM
Subject: [SocialMedia] Good EWM Quote Alert
To: Jeff Leieritz - Z <jeffrey.leieritz@gsa.gov>, "socialmedia@gsa.gov" <socialmedia@gsa.gov>

Just wanted y'all to be aware!

"It's not GSA working for other agencies,
It's GSA working with other agencies."

- Emily W. Murphy--

Thad C. Brock

Confidential Assistant
Office of the Administrator & Chief of Staff
U.S. General Services Administration
[1800 F Street NW](#)
[Washington, DC 20405](#)
C: (b) (6)

Subject: Re: [SocialMedia] Re: Tweets -
Date: Mon, 9 Jul 2018 11:38:57 -0400
From: Kristen DiReda - ZMA <kristen.direda@gsa.gov>
To: Pam Dixon - ZM <pamela.dixon@gsa.gov>
Cc: Cat Langel <catherine.langel@gsa.gov>, Brad Hansher - 5A <brad.hansher@gsa.gov>, SocialMedia <SocialMedia@gsa.gov>
Message-ID: <CAMtay06NM38BOLnDkA21EoaOMr6PvjEOZWbALk7SRW2Ww-_tLA@mail.gmail.com>
MD5: f0836c68c32077a24bf52b535fd3c72c

Thanks for sharing! Just retweeted from the @USGSA twitter account.

Best,
Kristen

Kristen DiReda

Communications Specialist
Public Engagement & Social Media
Office of Strategic Communication
U.S. General Services AdministrationCell: (b) (6) Email: kristen.direda@gsa.gov

On Mon, Jul 9, 2018 at 11:30 AM, Pam Dixon - ZM <pamela.dixon@gsa.gov> wrote:

Social media is cc'd - Kristen, can you please RT!

Pamela A. Dixon

Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
U.S. General Services Administration
[202-412-2192](tel:202-412-2192)
pamela.dixon@gsa.gov

On Mon, Jul 9, 2018 at 11:28 AM, Cat Langel <catherine.langel@gsa.gov> wrote:

Hi, all.

The first tweet just went out from @GSAGreatLakes.

Thanks,
Cat

On Mon, Jul 9, 2018 at 10:07 AM, Brad Hansher - 5A <brad.hansher@gsa.gov> wrote:

Morning Pam,

Cat and I spoke a short time ago and following that discussion, we agreed that the first tweet I drafted would suffice (coming out of our Region). Unless you have any further suggested adds/edit, I'm going to ask Cat to tweet this out from our Region today - She'll give you a heads up so that you can retweet as discussed.

Sound good?



Brad Hansher

Senior Advisor

U.S. General Services Administration

Office of the Regional Administrator -

Great Lakes Region

312-385-4121

brad.hansher@gsa.gov

On Mon, Jul 9, 2018 at 9:16 AM, Cat Langel <catherine.langel@gsa.gov> wrote:

Hi, Brad. Do you have time today to chat about this? Thanks!

On Thu, Jul 5, 2018 at 3:28 PM, Brad Hansher - 5A <brad.hansher@gsa.gov> wrote:

Monday sound good to me!

--

Brad Hansher
Senior Advisor To The Regional Administrator - Great Lakes (5)

U.S. General Services Administration
Office: [\(312\) 385-4121](tel:3123854121)
brad.hansher@gsa.gov

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I will try to log in tomorrow AM (awaiting my friends now and will determine what our schedule is for tomorrow), but if not, can we push to Monday? Fridays are not always the best day, and we may get more traction and engagement on Monday since the holiday will be over and most will be back to work.

Just my two cents. Please let me know. I'll try to check in later to see if there are updates.

On Jul 5, 2018, at 2:53 PM, Brad Hansher - 5A <brad.hansher@gsa.gov> wrote:

It is a part of my desire to promote AAAP. They just want to know once it goes out tomorrow so they can retweet. Can discuss further if you want. Thanks Cat!

--

Brad Hansher
Senior Advisor To The Regional Administrator - Great Lakes (5)
U.S. General Services Administration
Office: [\(312\) 385-4121](tel:3123854121)
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On Jul 5, 2018, at 3:49 PM, Catherine Langel - ZCR <catherine.langel@gsa.gov> wrote:

Hi, all. I could log in tomorrow morning and schedule these. Can I get a bit more context around what this is, and why the ask is for R5 to tweet it for CO to RT?

Thx.

On Jul 5, 2018, at 2:46 PM, Bruce Hall - ZCR <brucew.hall@gsa.gov> wrote:

My bad, Brad. Cat is actually on leave today and she moved her AWS to tomorrow. Alison Kohler in R2 is acting for her.

Alison, is this something you can send out through R5 Twitter or will it need to wait for Cat to return on Monday.

Bruce W. Hall

Supervisory Communications Specialist (OSC R3-6)
[230 S. Dearborn, Ste. 3300, Chicago, IL 60604](#)
312-353-2605 (office); **(b) (6)** (cell)
[Great Lakes Region](#)

On Thu, Jul 5, 2018 at 2:42 PM, Brad Hansher - 5A <brad.hansher@gsa.gov> wrote:

Hey Cat,

Can you tweet out the following below - tomorrow during the day - and let me know once it's done?

--

Brad Hansher
Senior Advisor To The Regional Administrator - Great Lakes (5)
U.S. General Services Administration
Office: [\(312\) 385-4121](tel:3123854121)
brad.hansher@gsa.gov

Begin forwarded message:

From: Brad Hansher - 5A <brad.hansher@gsa.gov>
Date: July 5, 2018 at 1:51:38 PM EDT
To: Pam Dixon - ZM <pamela.dixon@gsa.gov>
Subject: Re: Tweets -

Gotcha. Yeah asked bc I've heard it go both ways. Alright I'll keep ya posted. Thanks again!

--

Brad Hansher
Senior Advisor To The Regional Administrator - Great Lakes (5)
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Office: [\(312\) 385-4121](tel:3123854121)
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We do not. AP style is to not capatilize. However, it's always an item of internal debate with other departments at GSA who like to capitalize it.

Pamela A. Dixon

Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
U.S. General Services Administration
[202-412-2192](tel:2024122192)
pamela.dixon@gsa.gov

On Thu, Jul 5, 2018 at 1:44 PM, Brad Hansher - 5A <brad.hansher@gsa.gov> wrote:

Cool. Will do! Question - should I have them capitalize the word "federal" in each instance in which it is used?

--

Brad Hansher
Senior Advisor To The Regional Administrator - Great Lakes (5)
U.S. General Services Administration
Office: [\(312\) 385-4121](tel:3123854121)
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Here you go. Let me know when R5 tweets and we'll RT.

1st Tweet:

Building owners and commercial brokers, check out GSA's Automated Advanced Acquisition Program (AAP) - the

exclusive federal web-based procurement platform for leasing general purpose office space (>500sqft) to the federal

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2nd Tweet (in a response to first)

181 awards have been made across the country through the AAAP since October 1, 2017. Those awards make up over 1.87 Million ABOA SF and more than \$580M in total contract dollars. Find out more! bit.ly/2ITU8tq

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--

Cat Langel

Regional Public Affairs Officer
U.S. General Services Administration

Great Lakes Region

Catherine.Langel@gsa.gov

312.353.5663 (office)

(b) (6) cell)

--

Cat Langel

Regional Public Affairs Officer
U.S. General Services Administration

Great Lakes Region

Catherine.Langel@gsa.gov

312.353.5663 (office)

(b) (6) cell)

Subject: Re: [SocialMedia] Re: Tweets -
Date: Mon, 9 Jul 2018 10:41:14 -0500
From: Brad Hansher - 5A <brad.hansher@gsa.gov>
To: Kristen DiReda - ZMA <kristen.direda@gsa.gov>
Cc: Pam Dixon - ZM <pamela.dixon@gsa.gov>, Cat Langel <catherine.langel@gsa.gov>, SocialMedia <SocialMedia@gsa.gov>
Message-ID: <CA+F2XWX-1v_1qKwRFTJgO9gpm7Pw96pRAvsG5oC=sDUBfokNJg@mail.gmail.com>
MD5: 20f03564d3b9a048dd38033c4b682188

Awesome - Thanks everyone!

Brad



Brad Hansher

Senior Advisor

U.S. General Services Administration

Office of the Regional Administrator -

Great Lakes Region

312-385-4121

brad.hansher@gsa.gov

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Kristen DiReda

Communications Specialist
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Brad Hansher

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U.S. General Services Administration

Office of the Regional Administrator -

Great Lakes Region

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U.S. General Services Administration
Office: [\(312\) 385-4121](tel:3123854121)
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Brad Hansher
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U.S. General Services Administration
Office: [\(312\) 385-4121](tel:3123854121)
brad.hansher@gsa.gov

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Pamela A. Dixon

Press Secretary
Deputy Associate Administrator for Media Affairs
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U.S. General Services Administration
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brad.hansher@gsa.gov

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Pamela A. Dixon

Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
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202-412-2192
pamela.dixon@gsa.gov

--

Cat Langel

Regional Public Affairs Officer
U.S. General Services Administration

Great Lakes Region

Catherine.Langel@gsa.gov

312.353.5663 (office)

(b) (6) (cell)

--

Cat Langel

Regional Public Affairs Officer
U.S. General Services Administration

Great Lakes Region

Catherine.Langel@gsa.gov

312.353.5663 (office)

(b) (6) (cell)

Subject: Re: URGENT: Tweet with Administrator Murphy's address
Date: Thu, 19 Nov 2020 12:15:47 -0500
From: "Twitter Government & Politics" <gov@twitter.com>
To: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
Cc: (b) (6) twitter.com>, Pamela Pennington - ZM <pamela.pennington@gsa.gov>, Vince Eckert - DBB <vincent.eckert@gsa.gov>
Message-ID: <CAA-NgVgvomx4dMgca+dBBIurXSZLBo4_VTzh4LCPiiuwQF6pBA@mail.gmail.com>
MD5: 55626978bc1afae04be9a61d4334d5e8

Thank you! Escalating this now with the team.

--

Twitter Government & Elections
gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

On Thu, Nov 19, 2020 at 12:15 PM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

Hi TwitterGov,

Just caught a tweet with her home address:

(b) (6)

Flagging for removal.

Thanks much, Gabrielle

--



U.S. General Services Administration

Gabrielle Perret

Senior Media Advisor
Office of Strategic Communication
(202) 679-1249

Subject: Re: URGENT: @GSAEmily appears to have been hacked
Date: Wed, 18 Nov 2020 20:54:38 -0500
From: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
To: Bo Berlas - IS <bo.berlas@gsa.gov>
Cc: David Shive - I <david.shive@gsa.gov>, Vanessa Ros - I <vanessa.ros@gsa.gov>, gsa-ir <gsa-ir@gsa.gov>
Message-ID: <CAPK9eAt7BJYePDxUW=00b6OtfSDKGQxj7cSgdYQ_BenLB-B1Cw@mail.gmail.com>
MD5: cf61aba575f04930a309b03746771934
Attachments: image.png

Adding that we are logged into Twitter app on our work phones, which we dont use to post but it would be possible to post from there.

On Wed, Nov 18, 2020 at 8:36 PM Bo Berlas - IS <bo.berlas@gsa.gov> wrote:

Hi Team,

I've been chatting with Gabrielle Perret. Here's what we know:

Unauthorized Post (see image) made at 8:02 PM EST. The @GSAEmily account is managed by the Media Team including (Gabrielle Perret, Pamela Pennington, Kim Armeni, and Amanda Osborn). The tweet was quickly detected by the Media Team and deleted by Gabrielle. She reset the account password; enabled 2FA (it was not originally set); and changed phone numbers. Tweets are made via Twitter.com, TweetDeck using GFE.

The twitter account was likely brute forced or used a guessable password. We will triage all of their GFE to ensure the devices are secure. The Media Team has full control of the account.

+ Gabrielle

On Wed, Nov 18, 2020 at 8:22 PM David Shive - I <david.shive@gsa.gov> wrote:

Thanks, Vanessa. I will send some back in collateral to the incident response team in just a second. Just to be clear, this is not the Gsa corporate Twitter account. It is the GSA administrator account, still run by our corporate communications. @GSAEmily

Chief Information Officer
U.S. General Services Administration

On Nov 18, 2020, at 8:16 PM, Vanessa Ros - I <vanessa.ros@gsa.gov> wrote:

FYI



U.S. General Services Administration



Vanessa Ros

Chief of Staff

Office of GSA IT

202-412-5625

vanessa.ros@gsa.gov

----- Forwarded message -----

From: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
Date: Wed, Nov 18, 2020 at 8:08 PM
Subject: Re: URGENT: @GSAEmily appears to have been hacked
To: Twitter Government & Politics <gov@twitter.com>, (b) (6) <twitter.com>, <andreap@twitter.com>
Cc: Vince Eckert - DBB <vincent.eckert@gsa.gov>, Pamela Pennington - ZM <pamela.pennington@gsa.gov>, Vanessa Ros - I <vanessa.ros@gsa.gov>

I have changed the password and deleted that tweet.

On Wed, Nov 18, 2020 at 8:04 PM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

(b) (6)

Can you assist asap?

--



U.S. General Services Administration

Gabrielle Perret
Senior Media Advisor
Office of Strategic Communication
(202) 679-1249

--

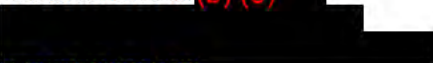


U.S. General Services Administration

Gabrielle Perret
Senior Media Advisor
Office of Strategic Communication
(202) 679-1249

--

Bo Berlas, CISSP CCSP PMP AWS-CSA
Chief Information Security Officer
U.S. General Services Administration

O: 202.501.2450 M: (b) (6)

<https://www.gsa.gov>

--



U.S. General Services Administration

Gabrielle Perret

Senior Media Advisor
Office of Strategic Communication
(202) 679-1249

Subject: Re: URGENT: Tweet with Administrator Murphy's address
Date: Thu, 19 Nov 2020 13:25:56 -0500
From: "Twitter Government & Politics" <gov@twitter.com>
To: Vince Eckert - DBB <vincent.eckert@gsa.gov>
Cc: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>, Lauren Devoll <ldevoll@twitter.com>, Pamela Pennington - ZM <pamela.pennington@gsa.gov>, Grady Hannah - DB <grady.hannah@gsa.gov>, "Levine, Jeff" <Jeff.Levine@fps.dhs.gov>
Message-ID: <CAA-NgVjRXGi4iXVUxexSFU2B_tjoMt=t+Cd6qZBjQ6y0tqe7Uw@mail.gmail.com>
MD5: 0310b69d2c8a188adba38664db7ef59b

An update for you - the Tweet has been actioned, so it is no longer appearing on Twitter.

Thank you again for flagging.

--

Twitter Government & Elections
gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

On Thu, Nov 19, 2020 at 12:16 PM Vince Eckert - DBB <vincent.eckert@gsa.gov> wrote:

Thank you!

V/R



U.S. General Services Administration

Vincent E. Eckert

Director, Physical Security Division

Office of Mission Assurance

(202)774-0225

On Thu, Nov 19, 2020 at 12:15 PM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

Hi TwitterGov,

Just caught a tweet with her home address:

(b) (6)

(b) (6)

Flagging for removal.

Thanks much, Gabrielle

--



U.S. General Services Administration

Gabrielle Perret

Senior Media Advisor
Office of Strategic Communication

Subject: Re: URGENT: Tweet with Administrator Murphy's address
Date: Thu, 19 Nov 2020 12:16:25 -0500
From: Vince Eckert - DBB <vincent.eckert@gsa.gov>
To: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
Cc: "Twitter Government & Politics" <gov@twitter.com>, Lauren Devoll <ldevoll@twitter.com>, Pamela Pennington - ZM <pamela.pennington@gsa.gov>, Grady Hannah - DB <grady.hannah@gsa.gov>, "Levine, Jeff" <Jeff.Levine@fps.dhs.gov>
Message-ID: <CAKEWL8QZ6wQoss+ekSEyimEdLdE-t6L_zCGChG0GsQdh4PQ4Cg@mail.gmail.com>
MD5: 8b823a4279b00586431c1947ff8ed5c2

Thank you!

V/R



U.S. General Services Administration

Vincent E. Eckert

Director, Physical Security Division

Office of Mission Assurance

(202)774-0225

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(b) (6)

(b) (6)

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--



U.S. General Services Administration

Gabrielle Perret

Senior Media Advisor
Office of Strategic Communication
(202) 679-1249

Subject: Re: URGENT: Tweet with Administrator Murphy's address
Date: Thu, 19 Nov 2020 13:33:03 -0500
From: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
To: "Twitter Government & Politics" <gov@twitter.com>
Message-ID: <CAPK9eAtTB4t8_N-M9k0th28hJ-9k1uM08UxvDs6NGY4GgUhKyQ@mail.gmail.com>
MD5: 4a3ef894e6519833b12eee89ffd0c52a
Attachments: image.png

Thank you for the immediate response!

On Thu, Nov 19, 2020 at 1:26 PM Twitter Government & Politics <gov@twitter.com> wrote:

An update for you - the Tweet has been actioned, so it is no longer appearing on Twitter.

Thank you again for flagging.

--

Twitter Government & Elections
gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

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V/R



U.S. General Services Administration

Vincent E. Eckert



Director, Physical Security Division

Office of Mission Assurance

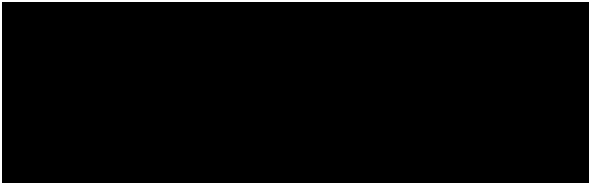
(202)774-0225

On Thu, Nov 19, 2020 at 12:15 PM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

Hi TwitterGov,

Just caught a tweet with her home address:

https://twitter.com/MissSunshine_2U/status/1329445569966854148?s=20



Flagging for removal.

Thanks much, Gabrielle

--



U.S. General Services Administration

Gabrielle Perret

Senior Media Advisor
Office of Strategic Communication

(202) 679-1249

--



U.S. General Services Administration

Gabrielle Perret

Senior Media Advisor
Office of Strategic Communication
(202) 679-1249

Subject: Re: URGENT: Tweet with Administrator Murphy's address
Date: Thu, 19 Nov 2020 13:46:43 -0500
From: "Twitter Government & Politics" <gov@twitter.com>
To: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
Message-ID: <CAA-NgVjbCSnec5L4-MK_XQBWVz0r2cOYKiLjhMoerVZKBbjE9g@mail.gmail.com>
MD5: 45ebc4f3582b18aa2a56d306c1e9a7d5

Of course - don't hesitate to flag additional Tweets, anytime.

--

Twitter Government & Elections
gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

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gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

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V/R



U.S. General Services Administration

Vincent E. Eckert

Director, Physical Security Division

Office of Mission Assurance

(202)774-0225

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Hi TwitterGov,

Just caught a tweet with her home address:

(b) (6)

Flagging for removal.

Thanks much, Gabrielle

--



U.S. General Services Administration

Gabrielle Perret
Senior Media Advisor
Office of Strategic Communication
(202) 679-1249

--



U.S. General Services Administration

Gabrielle Perret
Senior Media Advisor
Office of Strategic Communication
(202) 679-1249

Subject: Re: URGENT: Tweet with Administrator Murphy's address
Date: Fri, 20 Nov 2020 08:56:27 -0500
From: Vince Eckert - DBB <vincent.eckert@gsa.gov>
To: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
Cc: "Twitter Government & Politics" <gov@twitter.com>, Grady Hannah - DB <grady.hannah@gsa.gov>, "Levine, Jeff" <Jeff.Levine@fps.dhs.gov>, Pamela Pennington - ZM <pamela.pennington@gsa.gov>
Message-ID: <CAKEWL8TGC7dmoNKXRdxt0r1QkVnmNGWAd=q7wtwPTLrTpz7QPQ@mail.gmail.com>
MD5: b6ee129f0592b9e0a7d5b35df010182f

Thank you Gabbie!!

V/R



U.S. General Services Administration

Vincent E. Eckert

Director, Physical Security Division

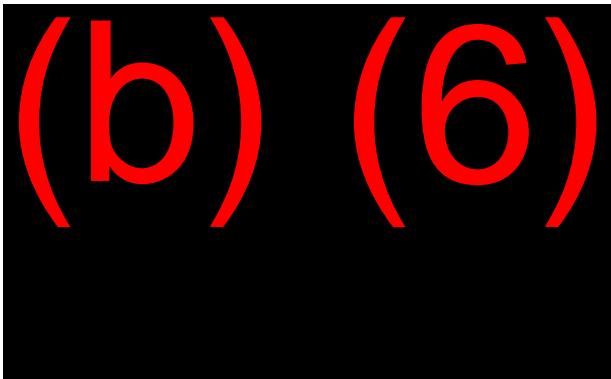
Office of Mission Assurance

(202)774-0225

On Fri, Nov 20, 2020 at 8:55 AM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

Tweeted yesterday evening: (b) (6)

I believe this user (b) (6)) has now tweeted her address twice.



Thanks all,

Gabrielle

--

	U.S. General Services Administration
	Gabrielle Perret Senior Media Advisor Office of Strategic Communication (202) 679-1249

Subject: Re: URGENT: Tweet with Administrator Murphy's address
Date: Fri, 20 Nov 2020 08:57:05 -0500
From: "Twitter Government & Politics" <gov@twitter.com>
To: Vince Eckert - DBB <vincent.eckert@gsa.gov>
Cc: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>, Grady Hannah - DB <grady.hannah@gsa.gov>, "Levine, Jeff" <Jeff.Levine@fps.dhs.gov>, Pamela Pennington - ZM <pamela.pennington@gsa.gov>
Message-ID: <CAA-NgViLFzqw5Sa1n3x5Q1-siwBjsc4NYNdv5_gsRGhLZoudfg@mail.gmail.com>
MD5: 3280d203ca8c8d0f56900830288dda6e

Thank you! We've escalated with the team for further review from here.

--

Twitter Government & Elections
[gov@twitter.com](https://gov.twitter.com) | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

On Fri, Nov 20, 2020 at 8:56 AM Vince Eckert - DBB <vincent.eckert@gsa.gov> wrote:

Thank you Gabbie!!

V/R



U.S. General Services Administration

Vincent E. Eckert

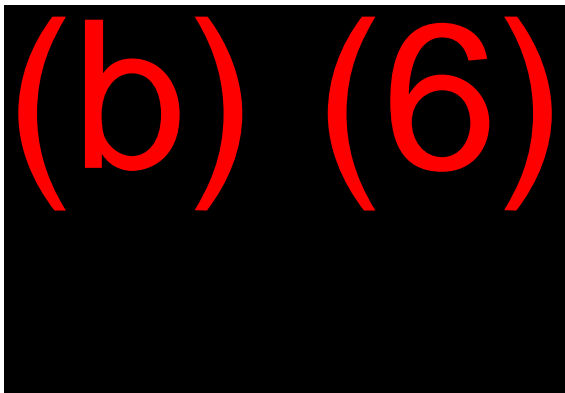
Office of Mission Assurance

(202)774-0225

On Fri, Nov 20, 2020 at 8:55 AM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

Tweeted yesterday evening: (b) (6)

I believe this user (b) (6)) has now tweeted her address twice.



Thanks all,

Gabrielle

--



U.S. General Services Administration

Gabrielle Perret

Senior Media Advisor
Office of Strategic Communication
(202) 679-1249

Subject: Re: URGENT: Tweet with Administrator Murphy's address
Date: Fri, 20 Nov 2020 09:56:44 -0500
From: "Twitter Government & Politics" <gov@twitter.com>
To: Vince Eckert - DBB <vincent.eckert@gsa.gov>
Cc: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>, Grady Hannah - DB <grady.hannah@gsa.gov>, "Levine, Jeff" <Jeff.Levine@fps.dhs.gov>, Pamela Pennington - ZM <pamela.pennington@gsa.gov>
Message-ID: <CAA-NgVg-a5JSGxunr4CcgBnhztk1AaoBP1FnFAsDck6V=YaRsQ@mail.gmail.com>
MD5: ef08a9d185b00ca07594c77d52aec98d

Update for you - this has now been actioned, so is no longer appearing on Twitter.

Thank you again for flagging!

--

Twitter Government & Elections
gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

On Fri, Nov 20, 2020 at 8:57 AM Twitter Government & Politics <gov@twitter.com> wrote:

Thank you! We've escalated with the team for further review from here.

--

Twitter Government & Elections
gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

On Fri, Nov 20, 2020 at 8:56 AM Vince Eckert - DBB <vincent.eckert@gsa.gov> wrote:

Thank you Gabbie!!

V/R



U.S. General Services Administration

Vincent E. Eckert

Director, Physical Security Division

Office of Mission Assurance

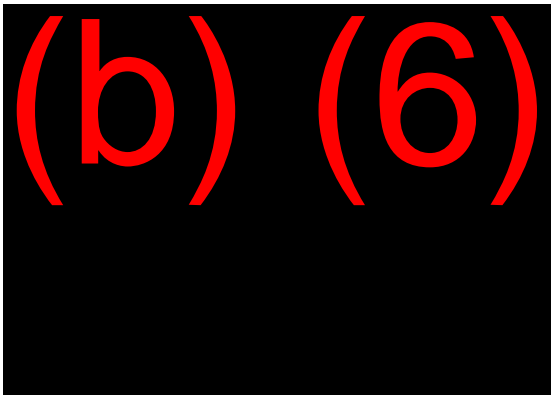
(202)774-0225

On Fri, Nov 20, 2020 at 8:55 AM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

Tweeted yesterday evening:

(b) (6)

I believe this user (b) (6)) has now tweeted her address twice.



Thanks all,

Gabrielle

--

	U.S. General Services Administration
	Gabrielle Perret Senior Media Advisor Office of Strategic Communication (202) 679-1249

Subject: Suspicious Twitter verification emails to the GSA Administrator (@GSAEmily)
Date: Tue, 15 Dec 2020 12:33:18 -0500
From: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
To: "Twitter Government & Politics" <gov@twitter.com>
Cc: Lauren Devoll <ldevoll@twitter.com>, Mark McHale - Z <mark.mchale@gsa.gov>, Pamela Pennington - ZM <pamela.pennington@gsa.gov>, Vince Eckert - DBB <vincent.eckert@gsa.gov>
Message-ID: <CAPK9eAsA-GF3AyPz8Up1nMMPwBxQRkRpQ10CuhVXsLQzGgM1kA@mail.gmail.com>
MD5: 7a9496c450c48e921ac5d2390bee6933
Attachments: IMG_7340.jpg

Hello Twitter Gov,

Just wanted to alert you the GSA Administrator has received suspicious log in emails (her email and phone and are not linked to her account, mine are) for her Twitter account (@GSAEmily).

Thank you, Gabrielle



--



U.S. General Services Administration

Gabrielle Perret

Senior Media Advisor |
SocialGov Chair

Office of Strategic
Communication
(202) 679-1249

Subject: Re:
Date: Tue, 15 Dec 2020 12:20:43 -0500
From: Pamela Pennington - ZM <pamela.pennington@gsa.gov>
To: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
Cc: Mark Mchale - Z <mark.mchale@gsa.gov>
Message-ID: <CAMFu_=SMxvvrNZ2VpXOuyb5YJrU4VSE7krqs_nDmaK3oY6spwQ@mail.gmail.com>
MD5: c3decc144c4a82ec764ffd3273cfea56

Thanks. I think it's highly likely it's spam or someone with nefarious intentions.

Pamela Pennington
202-368-4761

Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
U.S. General Services Administration
pamela.pennington@gsa.gov

On Tue, Dec 15, 2020 at 12:17 PM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

Will do. I believe the phone number on her account right now is my work cell, so it is indeed suspicious.

Gabbie

On Tue, Dec 15, 2020 at 11:45 AM Pamela Pennington - ZM <pamela.pennington@gsa.gov> wrote:

Hi Gabbie -

The Administrator just informed me that she is getting texts from Twitter sending her verification codes for a new account. It's my understanding that texts are also being sent to her personal phone number. She of course has not requested any new accounts. Can you help us keep an eye out for any suspicious activity or accounts on twitter and especially Emily's account?

Can you please also email gov@twitter.com, (b) (6)@twitter.com, (b) (6)@twitter.com, and any other gov twitter folks that need to be aware, and include the screenshot and the phone # the Administrator shared. Please cc me and Mark.

Thanks,

Pamela Pennington
202-368-4761

Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
U.S. General Services Administration
pamela.pennington@gsa.gov

----- Forwarded message -----

From: **Emily Murphy - A** <emily.murphy@gsa.gov>
Date: Tue, Dec 15, 2020 at 11:33 AM
Subject: Fwd:

To: Pam Dixon <pamela.pennington@gsa.gov>

This was sent to (b) (6)

----- Forwarded message -----

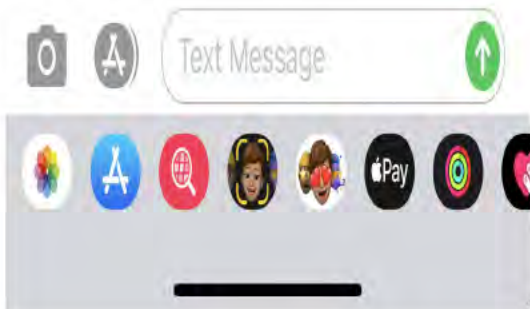
From: **Emily Murphy** <ewmurphy@gmail.com>

Date: Tue, Dec 15, 2020 at 11:32 AM

Subject:

To: <emily.murphy@gsa.gov>

(b) (6)





EMILY W. MURPHY
ADMINISTRATOR
U.S. GENERAL SERVICES ADMINISTRATION
202.969.7277
Emily.Murphy@gsa.gov www.gsa.gov

--



U.S. General Services Administration

Gabrielle Perret

Senior Media Advisor |
SocialGov Chair

Office of Strategic
Communication
(202) 679-1249

Subject: Re: Suspicious Twitter verification emails to the GSA Administrator (@GSAEmily)
Date: Tue, 15 Dec 2020 17:20:26 -0500
From: "Twitter Government & Politics" <gov@twitter.com>
To: Pamela Pennington - ZM <pamela.pennington@gsa.gov>
Cc: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>, (b) (6) twitter.com>, Mark McHale - Z <mark.mchale@gsa.gov>, Vince Eckert - DBB <vincent.eckert@gsa.gov>
Message-ID: <CAA-NgVjCS4JTCRKRCSEfL=TgFshKtzg81B9OibzYPUCsXqooFQ@mail.gmail.com>
MD5: 7406b307239de9bdb13ac595b599a99a

Hi Pamela and Gabrielle,

Thanks for reaching out here. A few tips we would recommend to strengthen the security of your current account.

|

Strong passwords

|

Reset your password to something that is [strong, unique and hard to guess](#).

|

Enable Password reset protect

|

Protect your account against unauthorized password changes by ensuring [Password reset protection](#) is enabled.

|

Review your apps

I

[Review](#) the apps that have access to your account and revoke access to those that look suspicious or unfamiliar.

If you do encounter impersonation account, could you file an impersonation report at

<https://help.twitter.com/forms/impersonation>? After completing the form, you'll receive a confirmation email with a

Case# in the subject line. Please send us that number and we will expedite the case.

Don't hesitate to let us know if you have any additional questions.

--

Twitter Government & Elections

gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

On Tue, Dec 15, 2020 at 12:38 PM Pamela Pennington - ZM <pamela.pennington@gsa.gov> wrote:

Thanks Gabbie.

Twitter Gov team - if you receive any requests for Emily Murphy (GSA Administrator) to have a Twitter account, please disregard them and is it possible to notify us? The Administrator is not setting up any accounts, and it appears someone has her email and cell phone numbers and is using those to try and set up accounts in her name.

Is there anything further we (GSA) can do to protect her accounts and ensure fake ones aren't setting up using her personal info?

Thank you,

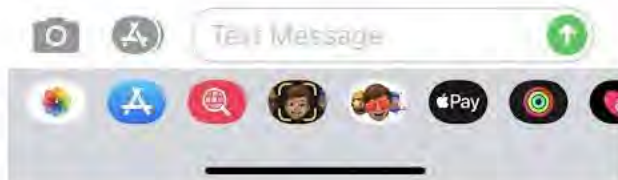
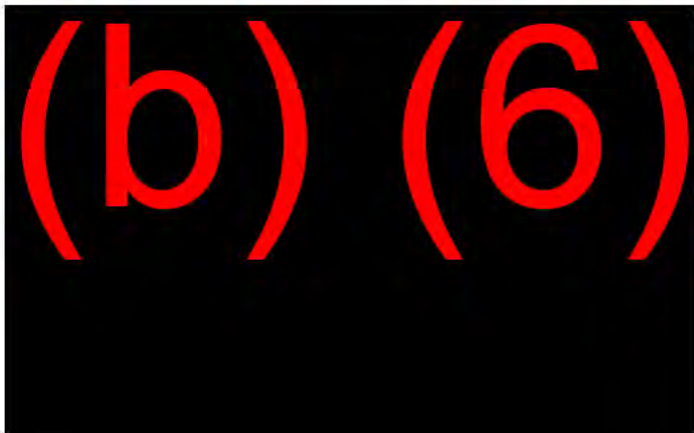
Pamela Pennington
202-368-4761

Press Secretary
Deputy Associate Administrator for Media Affairs
Office of Strategic Communication
U.S. General Services Administration
pamela.pennington@gsa.gov

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Thank you, Gabrielle





U.S. General Services Administration

Gabrielle Perret

Senior Media Advisor |
SocialGov Chair

Office of Strategic
Communication
(202) 679-1249

Subject: Re: Checking in on blog post & employee spotlight cards
Date: Fri, 12 Feb 2021 10:32:25 -0500
From: Kevin Coleman - QD1F <kevin.coleman@gsa.gov>
To: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
Message-ID: <CAJf4wm-oPHtGbkPaEK4iQ293W6B=xwj57nEODxtBc60Vs2uzgg@mail.gmail.com>
MD5: 1dae091ef1e6f7341379cba9931d51a2

Thank you so much Ms. Perret.

Mr. Heath was truly a Blessing to me and my siblings.

Very Respectfully,

Kevin M. Coleman
Management Program Analyst

Operations Division (QD1EB)

Common Acquisition Platform (CAP)
Office of Systems Management (OD)
Federal Acquisition Service (FAS)
General Services Administration (GSA)

(b) (6) (c)
*Committed to **Empowerment**: Inspire - Motivate - Lead!*

Maximize

Opportunities *with*

Relentless

Enthusiasm

On Fri, Feb 12, 2021 at 10:24 AM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

This is wonderful Kevin! Thank you so much for writing such a thoughtful quote. The mention of your grandfather fills my heart with joy!

On Fri, Feb 12, 2021 at 10:20 AM Kevin Coleman - QD1F <kevin.coleman@gsa.gov> wrote:

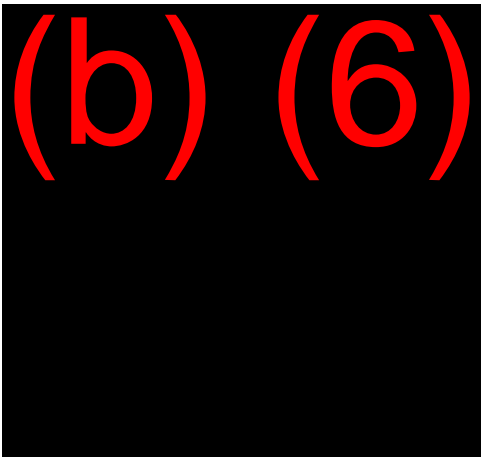
Good morning Ms. Perret,

Please see what Black History Means to me and my image below:

Black History Month is the celebration of all the gifts, talents, inventions, and resilience of our current and former African American leaders. Some of which are well known such as Nelson Mandela or W.E.B Du Bois and others are known only by the intimate and personal impact they have made to

shape us to be the Men and Women we are today, such as my Grandfather has done for me, Mr. Richard Heath Sr.

- Kevin M. Coleman
Management Program Analyst
Common Acquisition Platform (CAP)



Very Respectfully,

Kevin M. Coleman
Management Program Analyst

Operations Division (QD1EB)

Common Acquisition Platform (CAP)
Office of Systems Management (QD)
Federal Acquisition Service (FAS)
General Services Administration (GSA)

(b) (6) (c)

*Committed to **Empowerment**: Inspire - Motivate - Lead!*

Maximize

Opportunities *with*

Relentless

Enthusiasm

On Fri, Feb 12, 2021 at 9:26 AM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

Hi everyone!

The goal is to feature employees with a quote about what Black History Month means on @USGSA's twitter, Twitter, Facebook, and instagram accounts (similar to what GSA's @18F program and others are doing). Here is an example of what 18F has done for one of their employees:



This [#BlackHistoryMonth](#) 🍌 we are celebrating Black and African American Innovators who are improving government. Patrick Kigongo is a product manager at 18F working on projects that improve product development processes in government.



Thanks! Gabrielle

On Thu, Feb 11, 2021 at 5:00 PM Bridget Gotay - QT2F2AA <bridget.gotay@gsa.gov> wrote:

I agree with Monica. Kevin the quote was a real eye opener.

As well as, we know you have something along those lines or better. ²

Bridget M. Gotay | Phone: 703-306-6563
Contract Specialist | Interagency Contracts, Services Contracting Division 1
(QT2F2AA)
[Office of Information Technology Category \(ITC\)](#)
[Federal Acquisition Service \(FAS\)](#)
[U.S. General Services Administration \(GSA\)](#)
1800 F Street
Washington, DC 20405

On Thu, Feb 11, 2021 at 4:26 PM Monica Hedgpeth - QT3CJAC <monica.hedgpeth@gsa.gov> wrote:

Kevin,

This is really good. But I think Gabrielle wanted to highlight BBC members.

Come on Kevin, I know you have something (smile)

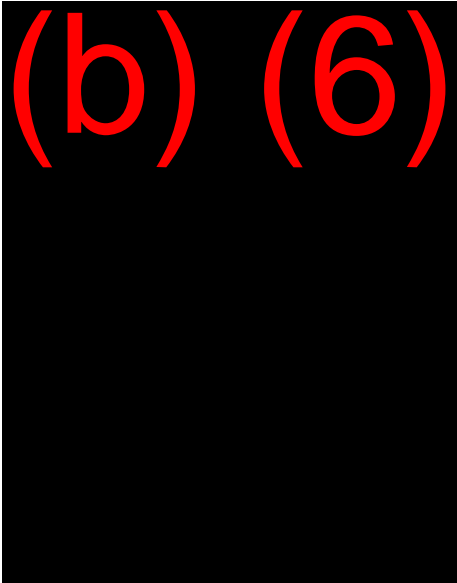
On Thu, Feb 11, 2021 at 4:10 PM Kevin Coleman - QD1F <kevin.coleman@gsa.gov> wrote:

Good afternoon Madam President,

Please see below Quote and attached Image:

Ibram X. Kendi Quotes (Author of How to Be an Antiracist)

“The opposite of racist isn't 'not racist.' It is 'anti-racist.' What's the difference? One endorses either the idea of a racial hierarchy as a racist, or racial equality as an anti-racist. One either believes problems are rooted in groups of people, as a racist, or locates the roots of problems in power and policies, as an anti-racist. One either allows racial inequities to persevere, as a racist, or confronts racial inequities, as an anti-racist. There is no in-between safe space of 'not racist.’”
— Ibram X. Kendi,



Professor at Boston University Center for Antiracist Research

Very Respectfully,

Kevin M. Coleman
Management Program Analyst

Operations Division (QD1EB)

Common Acquisition Platform (CAP)
Office of Systems Management (QD)
Federal Acquisition Service (FAS)
General Services Administration (GSA)

(b) (6) (c)
Committed to **Empowerment**: Inspire - Motivate - Lead!

Maximize

Opportunities with

Relentless

Enthusiasm

On Thu, Feb 11, 2021 at 3:51 PM Monica Hedgspeth - QT3CJAC <monica.hedgspeth@gsa.gov> wrote:

Good Afternoon Executive Team,

I sent out an email earlier this week asking if anyone would like to participate in the Black History Month social media campaign by sending a headshot and a "quote" that demonstrates what Black History means to you.

I'm putting out another call today, per the email I received from Ms Perret. We need more submissions to make this happen. This will be a great media outreach for the chapter membership as well. So find that picture and I know you have a few words to share.

Please send to Ms. Perret and CC me.

Thank you Team!!!

----- Forwarded message -----

From: **Gabrielle Perret - ZMA** <gabrielle.perret@gsa.gov>

Date: Thu, Feb 11, 2021 at 3:33 PM

Subject: Re: Checking in on blog post & employee spotlight cards

To: Monica Hedgspeth - QT3CJAC <monica.hedgspeth@gsa.gov>

Cc: Rickey Parker - WQSCA <rick.parker@gsa.gov>, Tobi Slaughter - WPO0A <tobi.slaughter@gsa.gov>

Checking in on photos and quotes. I have one from Monica and Ricky, but I need at least five to make it a campaign on social media!

Thanks, Gabrielle

On Wed, Feb 3, 2021 at 12:53 PM Monica Hedgspeth - QT3CJAC <monica.hedgspeth@gsa.gov> wrote:

Hey Gabby,

I made some updates to the blog and will finish it in the next hour or so, I have meetings until about 3 today.

Also no one has sent in anything for the photo/quotes effort.

On Wed, Feb 3, 2021 at 10:16 AM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

Good morning!

Checking in to see if the BIG blog post is ready to come over to OSC and whether you have gotten employee photo/quote submissions.

Thanks! Gabrielle

--

	U.S. General Services Administration
<hr/>	
	Gabrielle Perret Senior Media Advisor SocialGov Chair Office of Strategic Communication (202) 679-1249

--

Monica R Hedgspeth

COR - Contract Management Division

Business Management Division, Section A

Office of Enterprise Technology Solutions

Office of Information Technology Category (ITC)

[Federal Acquisition Service \(FAS\)](#)

1800 F Street, NW
3rd Floor
Washington, DC 20405
(703) 306-6350 (w)
(b) (6) (c)
monica.hedgspeth@gsa.gov

--

	U.S. General Services Administration
	<p>Gabrielle Perret Senior Media Advisor SocialGov Chair</p> <p>Office of Strategic Communication</p>

(202) 679-1249

--

Monica R Hedgs peth

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--

	U.S. General Services Administration
	Gabrielle Perret Senior Media Advisor SocialGov Chair Office of Strategic Communication (202) 679-1249

--

	U.S. General Services Administration
	Gabrielle Perret Senior Media Advisor SocialGov Chair

Subject: Govt plate vehicle blocking traffic on 7th & D Streets Wash DC
Date: Fri, 27 Sep 2019 09:31:11 -0400
From: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
To: Howsmy Driving <howsmydriving@gsa.gov>
Message-ID: <CAPK9eAsGsxtAicLZjtzZLkvC16QdKvXWRAq93sLTriN__YEUJA@mail.gmail.com>
MD5: 9acc22524e5dccf41b15cf95ad326c3a
Attachments: image.png

Received this compliant via @USGSA twitter:

<https://twitter.com/sluglines/status/1177560387140669440>



--

	U.S. General Services Administration
	Gabrielle Perret Senior Media Advisor Office of Strategic Communication (202) 679-1249

Subject: Purple Heart content is live and ready for your RTs and shares!
Date: Fri, 7 Aug 2020 13:44:29 -0400
From: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
To: GSA Social Media Community of Practice <GSA-SM-COP@gsa.gov>
Message-ID: <CAPK9eAtAQnBhnY5h11JZkt-Wh2cb1c8NcZh8VJTOS0D2DJhC=g@mail.gmail.com>
MD5: 783dca45f228f137e4924a92e85bf4c2
Attachments: image.png ; image.png ; image.png

Be sure to check out more posts on [@GSAEmily](#) and [@USGSA](#) twitter and [facebook](#) too!

Gabbie

P.S. Feel welcome to send these great guys an email or gchat thanking them for their service too!

<https://twitter.com/USGSA/status/1291781150721990656?s=20>



<https://twitter.com/USGSA/status/1291781146980880386?s=20>



<https://twitter.com/GSAEmily/status/1291750955629912064?s=20>





U.S. General Services Administration

Gabrielle Perret

Senior Media Advisor
Office of Strategic Communication
(202) 679-1249

Collaboration drives outcomes

Subject: Re: Speaker Invitation - Federal Communicators Network
Date: Mon, 6 May 2019 14:14:03 +0000
From: "Anderson, Josie (NIH/NIDA) [E]" <josie.anderson@nih.gov>
To: Meredith Huddle <MHuddle@ourpublicservice.org>
Cc: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>, "Stevenson, Christine A." <christine.stevenson@SBA.GOV>, (b) (6), (b) (7)(C) <[REDACTED]@ema.dhs.gov>
Message-ID: <571DBA92-FA42-4E1A-84D7-6FB1EFEAB913@mail.nih.gov>
MD5: 290afc465cf5ad30bf1dc5dee247fd93

Meredith,

Current FCN membership is at 1286 subscribers. Based on email domains, we have well over 175 different federal, state and city/county departments, agencies and sub-agencies represented (note that many of the DoD members use a generic .mil, so it is difficult to pinpoint where they are assigned).

Let me know if I can help any further.

Best, Josie

Josie Anderson, MA
Digital Media Manager

[National Institute on Drug Abuse](#)

[National Institutes of Health](#)

Office of Science Policy/Digital Communications Branch (DCM)

6001 Executive Blvd, Room 5216

Rockville, MD 20852

Office: 301-480-2683

Cell: (b) (6)

josie.anderson@nih.gov

nidamultimedia@mail.nih.gov

CONNECT WITH NIDA:



From: "Stevenson, Christine A." <christine.stevenson@SBA.GOV>

Date: Monday, May 6, 2019 at 7:51 AM

To: (b) (6) <[REDACTED]@ourpublicservice.org>, (b) (6), (b) (7)(C) <[REDACTED]@ema.dhs.gov>

Cc: Josie Anderson <josie.anderson@nih.gov>, Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>

Subject: RE: Speaker Invitation - Federal Communicators Network

Hi (b) (6)

I was out on Friday so apologies for the delay in responding. I'm adding Josie and Gabbie here. Josie can give you the current FCN membership count, and Gabbie may be able to pull some demographics from the member survey she sent out earlier this year (or late last year).

Thanks,
Christine

Christine Stevenson

Office: 202-205-6315

Mobile: (b) (6)

christine.stevenson@sba.gov

From: (b) (6) <(b) (6)@ourpublicservice.org>

Sent: Friday, May 3, 2019 4:11 PM

To: Ballinger, (b) (6) <(b) (6)@ballinger@fema.dhs.gov>; Stevenson, Christine A. <Christine.Stevenson@sba.gov>

Subject: FW: Speaker Invitation - Federal Communicators Network

Hi (b) (6) and Christine,

I'm hoping you might be able to help with this question. Do we have any stats or detailed information that we can share about FCN's membership demographics?

Thank you for your help!

Best,

(b) (6)

From: <cstrom@twitter.com> on behalf of Twitter Government & Politics <gov@twitter.com>

Date: Wednesday, May 1, 2019 at 1:23 PM

To: (b) (6) <(b) (6)@ourpublicservice.org>

Subject: Re: Speaker Invitation - Federal Communicators Network

Great, thank you! Do you have a list of federal agencies that are members?

--

Twitter Government & Elections

gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

On Tue, Apr 30, 2019 at 7:48 PM (b) (6) <(b) (6)@ourpublicservice.org> wrote:

Hi there,

Thanks so much for your prompt reply! The [Federal Communicators Network](#) is the largest professional development community for public affairs specialists across the federal government. Members have the opportunity to network and share communications tools and marketing strategies to advance the missions of their agencies. In addition to networking activities, members convene every quarter for an event/training on a specific communications topic. Our May event will focus on social media, and that is why we thought it would be great for our members to hear directly from the experts.

I hope this answers your question- please let me know if there is any additional information I can provide!

Best,

(b) (6)

From: <cstrom@twitter.com> on behalf of Twitter Government & Politics <gov@twitter.com>
Date: Tuesday, April 30, 2019 at 5:59 PM
To: (b) (6) <(b) (6) ourpublicservice.org>
Subject: Re: Speaker Invitation - Federal Communicators Network

Hi (b) (6)

Thanks for reaching out! Could you provide some more details about the organizations of your network and what roles in the organization your members have?

Appreciate the details on the format and content you are looking for!

--

Twitter Government & Elections

gov@twitter.com | follow us: [@TwitterGov](https://twitter.com/TwitterGov)

On Tue, Apr 30, 2019 at 4:26 PM (b) (6) <(b) (6) ourpublicservice.org> wrote:

Hello Twitter Team!

I wanted to reach out regarding an opportunity for Twitter to join the Partnership for Public Service and the [Federal Communicators Network](#) at our next convening on Tuesday, May 21. The Partnership and the Federal Communicators Network convene on a quarterly basis with public affairs specialists from across government to discuss a wide-range of topics facing this community.

Our next event will focus on the theme of “using social media to engage your audience” with key topics including: engaging with new audiences, providing customer service, social listening methods and building trust and relationships with the public. We think participants would be eager to hear from someone at Twitter regarding best practices and exciting tools for success.

The event will be at the Partnership’s office in downtown D.C. from 9 – 10:30 AM on Tuesday, May 21, and we typically have 50-60 federal communicators attend. If someone on your team is interested in giving a presentation, we would also invite you to also moderate a panel of three to four social media specialists across government who can engage in an interesting conversation with our audience.

Might you be interested?

Thank you for your consideration!

Very best,

(b) (6)

[Redacted Signature]

Social Media Associate

Partnership for Public Service

(b) (6) ourpublicservice.org

w: (202)-464-6880

c: (b) (6)

Pronouns: she/her/hers

Follow us on [Facebook](#), [Twitter](#) and [Instagram](#)!

Subject: Re: URGENT: Tweets with GSA Administrator's address
Date: Tue, 17 Nov 2020 11:40:24 -0500
From: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>
To: (b) (6) <[REDACTED]@twitter.com>
Cc: Pamela Pennington - ZM <pamela.pennington@gsa.gov>, "Twitter Government & Politics" <gov@twitter.com>, Vince Eckert - DBB <vincent.eckert@gsa.gov>, andreap@twitter.com
Message-ID: <CAPK9eAt_Am+oRMJQJOWd2d22g_Ro1ujfKZjVZC1Kdm95kuNMYw@mail.gmail.com>
MD5: 885210978a70efaa025ab524d49b956c
Attachments: image.png ; image.png ; image.png

(b) (6)

Thanks Lauren.

Gabrielle

On Tue, Nov 17, 2020 at 11:39 AM (b) (6) <[REDACTED]@twitter.com> wrote:

Hi Gabrielle -

Can you send us the Tweet links real quick?

We'll get it escalated from there.

On Tue, Nov 17, 2020 at 11:37 AM Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov> wrote:

Hi Twitter Gov team,

We have noticed some tweets with the GSA Administrator's home address. We would like to have Twitter remove these tweets and are flagging as a potential threat to the GSA Administrator. Can you assist and advise?

Gabrielle

(b) (6)

(b) (6)

(b) (6)

--



U.S. General Services Administration

Gabrielle Perret
Senior Media Advisor

--

Office of Strategic Communication
(202) 679-1249

Lauren Devoll

[@TwitterGov](#) | [@Policy](#)

--



U.S. General Services Administration

Gabrielle Perret

Senior Media Advisor
Office of Strategic Communication
(202) 679-1249

Subject: Re: Speaker Invitation - Federal Communicators Network
Date: Mon, 6 May 2019 15:16:52 +0000
From: (b) (6) <[REDACTED]@ourpublicservice.org>
To: "Anderson, Josie (NIH/NIDA) [E]" <josie.anderson@nih.gov>
Cc: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>, "Stevenson, Christine A." <christine.stevenson@SBA.GOV>, (b) (6), (b) (7)(C) <[REDACTED]@fema.dhs.gov>
Message-ID: <494B3119-78F2-4D92-A225-C8E71CE85801@ourpublicservice.org>
MD5: e47bbeb696c7d72636ef3760c4e29244

Thank you, Josie! I will pass this information along to Twitter.

Best,

(b) (6)

From: "Anderson, Josie (NIH/NIDA) [E]" <josie.anderson@nih.gov>
Date: Monday, May 6, 2019 at 10:14 AM
To: (b) (6) <[REDACTED]@ourpublicservice.org>
Cc: Gabrielle Perret - ZMA <gabrielle.perret@gsa.gov>, "Stevenson, Christine A." <christine.stevenson@SBA.GOV>, (b) (6), (b) (7)(C) <[REDACTED]@fema.dhs.gov>
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[Redacted]

Social Media Associate

Partnership for Public Service

(b) (6) ourpublicservice.org

w: (202)-464-6880

c: (b) (6)

Pronouns: she/her/hers

Follow us on [Facebook](#), [Twitter](#) and [Instagram](#)!

Subject: Thank you for attending yesterday's Federal Communicators Network event!
Date: Wed, 22 May 2019 16:12:49 +0000
From: (b) (6) <[REDACTED]@ourpublicservice.org>
To: (b) (6) <[REDACTED]@ourpublicservice.org>
Message-ID: <32042DB5-96AF-4EFF-9ACD-27CC88AED9FA@ourpublicservice.org>
MD5: c351c569ba8cb6564386f3b0df24be71
Attachments: FCN_Slides 5-21-19.pdf ; Media Best Practices.pdf

[View this email in your browser](#)

Engaging Your Audience With Social Media

On behalf of the Partnership for Public Service and the Federal Communicators Network, thank you for attending our event, "Engaging Your Audience With Social Media."

You can watch the recording of yesterday's panels [here](#), as well as download the presentation slides and Twitter's guide on media tips (both attached).

Please take a quick moment to vote for our [2019 Sammies People's Choice Award](#)- your support of some of government's finest employees is greatly appreciated. If you have any interest in signing up for an Instagram Takeover on @RPublicService, please let me know!

Our next FCN event is scheduled for Tuesday, August 20, and will focus on analytics.

LET'S KEEP IN TOUCH:

[Signup](#) for weekly Partnership updates and join our social community.



Please contact (b) (6) <[REDACTED]@ourpublicservice.org> if you have questions regarding today's event.

[REDACTED]

[REDACTED]